



SHINE for Kids®

support-hope-inspire-nurture-empower



Annual Report 2014

Annual Report 2014
reflects the activities of
SHINE for Kids
Co-operative Limited
for the period 1 July 2013
to 30 June 2014.

Acknowledgement of Country



SHINE for Kids recognises the Traditional Custodians of Australia and the local Aboriginal communities where SHINE for Kids provides services.

Note: SHINE for Kids recognises that regions that have been meeting places and lands inhabited by multiple cultural groups. In some instances linguistic terms have been used to describe cultural groups.

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From our Patron

Another year of having the privilege of being Patron of SHINE for Kids.

I was pleased to take part in a SHINE for Kids advocacy lunch at the Silverwater café in April - these meetings introduce people to an understanding of the impact of parental imprisonment on children, an essential part of our work.

In May, I was able to record a short video of my involvement with children of prisoners over the past thirty years.

Although I resigned from the position of Chair of the Women's Advisory Council in Corrections NSW in 2012, I continue to attend forums where matters affecting women offenders are discussed. Currently, projects are being considered which focus on sentencing options to divert women offenders from custodial terms. I am pleased that this approach is emphasising alternatives for Aboriginal women.

For me, there were two most significant developments in 2014.

First, in May, the joint research team from Monash and Sydney Universities released their Preliminary Findings Report on 'The Impact of Incarceration on Children's Care: A Strategic Framework for Good Care Planning'.

At last, we can look forward to an authoritative analysis of the effect of parental imprisonment on children. The researchers are identifying issues at arrest, sentencing and imprisonment. In addition, understanding complex families, lack of resources, and in NSW, Indigenous communities will be the subject of data collection and research.

This research will provide SHINE for Kids with a powerful document to seek real policy changes to benefit children and parents.

We must thank then Prime Minister Julia Gillard for announcing the Royal Commission into institutional responses to instances of child sexual abuse in November 2012. The revelations of the cruel abuse of children demand that governments act to protect children.

In 1985, Premier Neville Wran received the Child Sexual Assault Task Force Report, and enacted real child protection programs in NSW. Unfortunately, an incoming Coalition government dismantled that system in 1989. Now we have a chance for sponsored reform from a national perspective.

In September, I wrote to the Federal Attorney-General, Senator the Hon George Brandis QC, and the Shadow Attorney General, the Hon Mark Dreyfus QC MP, suggesting that, twenty-four years after signing the UN Convention on the Rights of the Child, we hope for some concrete national action. Article 19 says:

States' Parties shall take all appropriate legislative, administrative, social and educational measures to protect the child from all forms of physical or mental violence, injury or abuse, neglect or negligent treatment, maltreatment or exploitation, including sexual abuse, while in the care of parent(s), legal guardians or any other person who has the care of the child.

To date I have not received an acknowledgement or a reply.

Why are children ignored?

- Ann Symonds
Patron, SHINE for Kids
November 2014



From our Chairman

This year I mark ten years with SHINE for Kids. To look back on the journey over that time is to revisit a series of successes and achievements. They have been considerable.

To put ten years ago in perspective: 2004 was the year of the devastating tsunami, Ronald Reagan died, Mary Donaldson married Crown Prince Frederik of Denmark and Casey Donovan, a sixteen-year-old Indigenous singer won the second Australian Idol on our small screens. 2004 was also the year that I was appointed to the Board of SHINE for Kids.

In that year, we changed our name from the Children of Prisoners Support Group (COPSG) to SHINE for Kids. SHINE stands for Support, Hope, Inspire, Nurture and Empower – the very essence of our day-to-day work. We also commenced toddler groups at Silverwater Men's Correctional Centre to familiarise the child with the parent before his release.

I had no idea at the time how much SHINE For Kids would grow and how much I would grow with it.

In 2005, the Governor of NSW, Her Excellency Professor Marie Bashir, opened our Child and Family Centre on the John Morony Correctional Complex in Windsor. At the same event, the newly appointed Justice Minister, The Hon. Tony Kelly launched the Corrective Service Industry's Children's Activity Packs and we translated our brochures into three other languages, Spanish, Arabic and Vietnamese.

That was also the year I was appointed Chair, a position I am still humbled by and most proud of.

In 2006, SHINE for Kids won the NSW Department of Community Services Children's Week Awards and a National NAB Volunteer Award. We developed and launched a website showcasing the organisation's history and vision, and the vital services we provide to children of prisoners. We also developed and provided information and resources for Aboriginal women who have a family member in prison.

In 2007 the first children came through the doors of our new Child and Family Centre in Wellington, NSW. We launched 'Putting Your Child First', a comprehensive survival kit to guide and inform carers, workers and the wider community on the different issues children and young people face on a daily basis. We also won two important awards that year, the Contribution to Excellence in Corrections award and the NAB Volunteer Award – Large Organisation category.

2008 was a very big year. We opened Child and Family Centres in Wellington, Parklea and Cessnock. We commissioned research into the needs of Aboriginal children with a parent in prison. We worked closely with the NSW Departments of Aboriginal Affairs, Corrective Services, and Community Services together with a large number of agencies to develop an action plan aimed at Aboriginal children of parents in the criminal justice system.

The effectiveness and value of our work in New South Wales was well recognised in other States. The success of SHINE for Kids mentoring resulted in the program being established in Melbourne as SKY Mentoring, in conjunction with the Victorian Association for the Care and Resettlement of Offenders (VACRO).

In 2009 the whole world was suffering the aftershock of the GFC. SHINE for Kids was no exception but we still managed to increase services to children in Junee and in Victoria. We also installed new systems and new technology to measure and track program outcomes.

To belatedly formalise our arrival in Victoria – two years after commencing services there, we officially launched in Victoria in 2010 and commenced two more programs – one at HM Prison Barwon, a men's prison, and the other at the Dame Phyllis Frost Centre, a women's prison.

That year, SHINE for Kids reached significantly more children affected by parental incarceration, over 5,400 individual children in 2010 compared to 2,000 children



in 2009, in NSW and Victoria. In 2011, Her Excellency Professor Marie Bashir officially opened our Child & Family Centre in Junee. We were also privileged to join the Office of the Child Safety Commissioner in running a landmark forum examining the status of children of prisoners in the prison and welfare sectors and the where future directions lay.

In 2012, we opened the Shine Café at Silverwater Correctional Complex - our first social enterprise, providing an added service to families of those incarcerated there and equipping inmates with valuable hospitality skills in the process.

This pleasant, airy café has been the venue for series of Chairman's Luncheons called 'See the invisible' during the last year. Guests from the business, government,

Finally we come to the year just passed, which we celebrated with the official launch of our services in the ACT at the Alexander Maconochie Centre in Canberra. We also appointed several new and brilliantly skilled and dedicated board members.

All these major events happened outside of the day-to-day work of management and staff. Despite the GFC, despite world disasters, we have achieved substantial growth, a vastly improved financial position and some very solid achievements.

All would have been impossible without the wonderful input from our patron, Ann Symonds; all our board members, past and present; our incredibly dedicated CEO, Gloria Larman; the other managers; all our staff; States and Federal government agencies, corporate

“ *SHINE for Kids will relentlessly continue to support and advocate for children who face life with a parent in prison.* ”

academic and not-for-profit sectors are treated to a delicious buffet lunch prepared by our hardworking Shine Café inmate team. We use the time to reveal the plight of our "invisible" children - those with a parent in the criminal justice system - and how SHINE for Kids aims to alleviate their suffering and break the cycle of intergenerational crime. Some luncheons feature a special guest who speaks first-hand about the impact that imprisonment of a family member had on them or their families. Everyone present has been affected by their stories.

and individual supporters and, by no means least, our inspirational volunteers.

Our achievements have only been made possible by the contribution of everyone involved. The Board and I thank you with all our hearts.

One thing is certain for the coming decade: that SHINE for Kids will relentlessly continue to support and advocate for children who face life with a parent in prison - building futures where they can *shine*.

- Helen Wiseman
Chairman, SHINE for Kids
November 2014



The year in review

The 2013-2014 year was one of consolidation for SHINE for Kids with income remaining fairly constant: there was a slight increase of 3% in total revenue.

4473 children and young people across NSW, Victoria and ACT were supported in our programs of which 31% were Aboriginal and Torres Strait Islander (ATSI) and 20% were from a Culturally and Linguistically Diverse (CALD) background.

SHINE for Kids is fortunate to have an amazing team of staff, volunteers, students and interns. I acknowledge and thank each and every one for their continuing help to improve outcomes for children and young people affected by the imprisonment of their parent.

Expanding our media reach

Through our work this year with Leading Edge Public Affairs we have developed a comprehensive media strategy. By engaging with the many different formats of social media we are continuing to expand our reach and bring attention to the needs of children with a parent in the criminal justice system.

Our profile is now even international: in May 2014 SHINE for Kids was contacted by BBC Radio Worldwide to participate in an interview after a new report by Barnardos estimated that over 200,000 children have a parent in prison in the UK.

Engaging with social leadership

SHINE for Kids believes that it is necessary to educate the community about the devastating consequences that parental imprisonment can have on children. We also believe that continuing education is important for our staff and volunteers to enable continued development of ideas and best practice.

This year I was fortunate to participate in the Benevolent Society's Social Leadership Program with a scholarship from the Australian Scholarship Foundation. This amazing personal and professional journey has reinvigorated my desire to see if we can do things differently for families affected by the parental imprisonment. How do we break the intergenerational cycle of crime? How do we get politicians and government to listen to the voice of children and to hear their stories and life outcomes? These are very big questions and I believe there are answers there - we just need to continue to work at the issue and also to learn from what is occurring overseas. This is truly an international issue with far-reaching consequences for the entire community.

It is vital for service providers to collaborate with researchers to ensure that knowledge gained from working with families feeds into an evidence base for the development of effective programs for children,



Kathleen Beverley Stewart
25 November 1947 - 5 March 2014

In Kath's more than 20 years as a Service & Program Officer for CSNSW, she became a strong advocate for children of prisoners and their families. At the Dillwynia correctional centre, SHINE for Kids staff remember her for her companionship and her incredible support of the Child/Parent Activity Day Program. Kath would create themes for the days, cooking food for the kids at home, bringing in decorations and creating a child-friendly environment for all children and mothers on these special days.

Kath is missed by all at SHINE for Kids.



and that current research is fed back to those working directly with children and their imprisoned parents to maximise the success of programs.

SHINE for Kids partners with universities and academics such as Susan Denison who cites an overwhelming consensus in international literature that parental incarceration is harmful to children's wellbeing (Wakefield & Wildeman, 2014), with long-term outcomes including poverty and social exclusion (Walker & McCarthy, 2005; Foster & Hagan, 2007), and antisocial and delinquent behaviour (Murray & Farrington, 2005; 2008). Of particular concern is the finding that in the United States, parental incarceration has increased racial disparities for African-American children in terms of behaviour problems, infant mortality and child homelessness, potentially leading to long-term intergenerational inequality (Wakefield & Wildeman, 2014).

Research has demonstrated that children's positive adjustment to parental imprisonment and release is directly related to the maintenance of the parent-child relationship during imprisonment (Lösel et al, 2012). Furthermore, connection to family and family support is often a key factor in reducing re-offending (Visser & Courtney, 2007). In 2005 an estimated 5% of Australian children, some 38,000, were affected by parental imprisonment (Quilty, S. (2005). The magnitude of experience of parental incarceration in Australia. *Psychiatry, Psychology and Law*, 12(1), 256-257). By 2012, it was estimated this figure had risen to over 50,000.

We launch officially in the ACT

SHINE for Kids was officially launched in the ACT on 31 October 2013 at the Alexander Maconochie Centre. While we'd been working in our national capital

for a little while, we felt that it was a good time to celebrate, especially as it coincided with the release of a significant research paper commissioned by SHINE for Kids from the Institute of Child Protection Studies at the Australian Catholic University to conduct an analysis of the needs of children of prisoners in the ACT. Read more about the paper on page 47.

SHINE for Kids continues to support the Monash research study 'The Impact of Incarceration on Children's Care: A Strategic Framework for Good Care Planning', due for completion in late 2014. We look forward to incorporating its findings into our practice.

Acknowledgement: Helen Wiseman

Our chairman Helen Wiseman has been leading SHINE for Kids now for an amazing ten years, during which we've strategically gone from strength to strength. I am humbled by the amount of time, energy, personal commitment and generosity that Helen displays. Our entire organisation is better for her involvement. An example of Helen's passionate leadership style is her ongoing 'See the invisible' Chairman's Luncheons raising awareness of our organisation's work.

Throughout the year, our staff and board members have continuously given their support, guidance and governance to keep everything going as smoothly as possible. Our staff are always finding new ways to work across and in partnership with many agencies. It is through these on-the-ground local collaborations that SHINE for Kids is able to achieve its goals.

To our Patron Ann Symonds, who tirelessly works to achieve policy recognition and positive changes for this hidden group of children, young people and their families: we could not do it without you - thank you.

- Gloria Larman
Chief Executive Officer
November 2014

3.1 Events and activities

Thrill boat rides live up to their name

In September 2013 SHINE for Kids organised for three kids to take a "thrill boat" ride on Sydney Harbour. Their mother Anne* is caring for them while their father is in prison. The kids screamed when they first saw a photo of the small military hovercraft, which travels on both land and water. It is owned by **Peter Hardi**, who was said he was deeply moved by the children's stories. "The boy hasn't visited his dad in almost one and a half years because they transferred him far away, and didn't let him hug his dad when he got there ... to hear this from a child is heart breaking."

"Being a sole parent of three is hard, especially financially and we wouldn't have the opportunity to do the fun stuff," Anne said, offering a "huge, huge thank you" for the generosity of everyone involved.

In April 2014 Peter provided more "thrill boat rides" to very excited families, with SHINE for Kids providing transport assistance to the outing.



Bell Shakespeare performs in Bathurst

SHINE for Kids works to support many children across all years at Kelso Public School in Bathurst. At this school, which has a very high proportion of students identifying as ATSI, the children actively participate in a range of our programs. The school is located in a lower socioeconomic area of the Bathurst region. With limited school funds that can be made available to children, opportunities to engage the students in theatrical performances can be very challenging to initiate.

So it was a real treat when the **Bell Shakespeare Theatre Company** kindly offered to come to the school on 24 October 2013 and perform for 180 students, 20 teachers, 5 SHINE for Kids staff and volunteers, as well as SHINE for Kids parents and carers. Our kids were very excited to learn that the performance of 'Double Trouble' was dedicated to them, and the other children were very grateful to be invited along!

Charity Golf Day

The second annual SHINE for Kids Charity Golf Day was held on Friday 4 October 2013 on the uniquely scenic course of **St Michael's Golf Club** in La Perouse NSW, overlooking the Pacific Ocean. Sponsored teams played a 4-man Ambrose. After breakfast the game began with an 8.30am shotgun start.

Lunch was MCd by TV fitness celebrity **Christian Marchegiani**. **Megan Mitchell**, National Commissioner for Children and Young People, spoke about her role, and SHINE for Kids Chair Helen Wiseman discussed about the work of the organisation. Prizes included rounds of golf at clubs including St Michaels, Pacific Dunes, Oatlands Golf Club, Kooindah Waters and others. Popular auction items included a PS3 console and games donated by Namco Bandai Games, as well as stays at Federation Gardens Lodge & Possums Hideaway in Wentworth Falls and the Gibraltar Hotel.

The day raised around \$10,000 for SHINE for Kids.



Muru Mittigar

In June 2014, SHINE for Kids invited children and carers to a unique outing at **Muru Mittigar**, an Aboriginal Cultural & Education Centre in Castlereagh NSW. The not-for-profit centre offers a range of activities for visitors to learn about Dharug traditional ways and participate in hands-on experiences, such as boomerang throwing and didgeridoo workshops. The name means 'Pathway to Friends' in the Dharug language.

Mothers from Parramatta Transitional Centre and their children were transported to the outing by SHINE for Kids.

Outings such as this offer children activities in which they may not have otherwise participated in due to limited transport or financial and time restraints experienced by their carers during school holidays.

Staff and clients	30 June 2012	30 June 2013	30 June 2014
Total number of staff (excluding vacant positions)	43	36	41
ATSI staff	6 (13%)	4 (11%)	5 (12%)
Total number of volunteers	340	334	310
ATSI volunteers	19 (5%)	42 (13%)	51 (16%)

Total number of staff

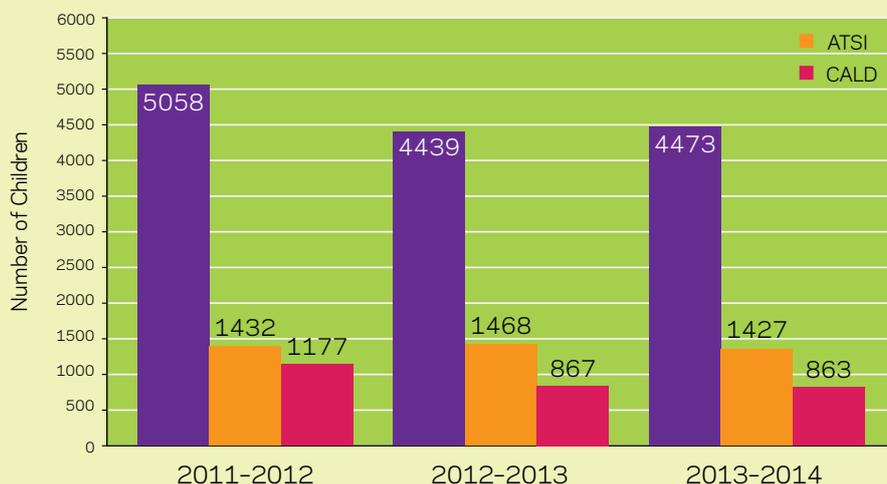


Total number of volunteers



Total numbers of children	2011-2012	2012-2013	2013-2014
Total number of individual children supported	5058	4439	4473
Total number of ATSI children supported	1432 (27%)	1468 (33%)	1427 (31%)
Total number of CALD children supported	1177 (22%)	867 (19%)	863 (20%)

Total number of individual children supported



Our supporters

4.1 Key partners

SHINE for Kids acknowledges the following financial and in-kind contributions:

Non-Government

The GEO Group Australia Pty Ltd	▪ Child and Family Centres Junee & Parklea
Aboriginal Child, Family and Community Care State Secretariat (NSW)	▪ Employment and support for an Aboriginal Cadet and Aboriginal Trainee

State Government

Department of Justice - Corrective Services NSW	<ul style="list-style-type: none">▪ Management & administration of organisation▪ Children's Supported Transport Service▪ Child and Family Centres Silverwater, Windsor, Bathurst, Wellington, Cessnock, Kempsey▪ Child/Parent Activity Days▪ Video Visits Program▪ Intake, assessment and referral for children and families
- in-kind donations:	<ul style="list-style-type: none">▪ Staff have donated toys and Christmas presents▪ Buildings, electricity for our Child & Family Centres & head office▪ Food for our Centres and sausages & onions for our fundraising barbecues provided through Corrective Services Industries
Department of Justice - Juvenile Justice NSW	▪ 'Stand as One' mentoring program
Department of Education and Communities	▪ Contribution towards Child and Family Centre Bathurst
Department of Family & Community Services NSW	▪ Early Intervention Placement and Prevention Program, Western Sydney
The Department of Justice, Victoria	▪ Prison Invisits Program in Metropolitan Remand Centre (MRC) and Barwon Prison
ACT Government - Justice and Community Safety Directorate	▪ Establishment of Prison Invisits Program, Child/Parent Activity Days and Homework Program in Alexander Maconochie Centre
ACT Health Promotion Grant	▪ Needs analysis 'Building resilience in a uniquely vulnerable group: children of prisoners'

Australian Government

Department of Social Services	<ul style="list-style-type: none">▪ Mentoring Program - Bathurst▪ Casework and Central West Carers Group▪ Educational support for children of prisoners
Indigenous Co-ordination Centre Wagga Wagga	▪ NAIDOC Family Fun Day celebrations at Junee
Department of the Prime Minister and Cabinet	▪ 'Belonging to Family' Program - Kempsey

4.2 Corporate support

KPMG	<p>Providing both financial and in-kind support. In-kind support has included:</p> <ul style="list-style-type: none"> ▪ Monthly rooms and catering for Board of Directors and sub-committee meetings ▪ Discounted professional services
Ashurst	<ul style="list-style-type: none"> ▪ Legal expertise pro bono to SHINE for Kids ▪ Financial support
Fuji Xerox Australia	<ul style="list-style-type: none"> ▪ Printing of publications and annual reports ▪ Financial support
Thomson Reuters	<ul style="list-style-type: none"> ▪ Accounting software and support
Microsoft	<ul style="list-style-type: none"> ▪ Donation of software
Kennards Storage	<ul style="list-style-type: none"> ▪ Donation of storage space

They want to make sure kids can shine

By NADINE MORTON

MORE than 300 children who have a parent in Bathurst Correctional Centre will be assisted thanks to a new funding boost.

While law enforcement focuses on the crime and punishment of the perpetrator, the children of a person in jail are often the "hidden" concern. A child of someone in prison is five times more likely to follow their parent's footsteps into jail.

A Westpac Foundation Community Grant of \$10,000 will be used to support the work of Shine For Kids across the Central West.

Shine For Kids chief executive officer Gloria Larman said the charity works to support children with a parent in the criminal justice system in NSW, the ACT and Victoria.

"It's quite a hidden issue behind when someone goes to prison. Everything is focused on the prisoner and their punishment, not the two, three or four children left behind," she said.

"They lose friends, and can be left off birthday [party] lists."

Thanks to the grant, Ms Larman said more children in Bathurst will be able to receive one-on-one mentoring.

"For mentoring, it's educational support, and child and parent activities in the jail to allow children with their parents to build on that relationship," she said.

Activities are organised for children in the same situation, as well as social activities for carers.

"We teach them [parents] how to deal with issues that come up for their children," Ms Larman said.

The family of someone in Bathurst Correctional Centre will often move to the area, which can further isolate the children.

Ms Larman said this is the first time the organisation has received a grant from Westpac.



HAPPY TO HELP: Shine For Kids project co-ordinator Trish Carr (centre), with Westpac Bathurst staff Carolyn Palay, Jason Rapley, Emma McKeown and Hanna Lindeman, after the bank announced a grant to support the children of prisoners in Bathurst. Photo: NADINE MORTON

052914ashine2

4.3 In-kind support

Many, many organisations and individuals provide valuable in-kind support throughout the year, providing free entry tickets to a range of venues, providing Christmas presents, toys, children's books, vouchers, food, raffle prizes, computer equipment

The following list highlights the range of our supporters:

- Australian Rugby Union Australia
- Avon Products Pty Ltd
- Axign Pro Shop
- Barnardos
- Barrett's Wholesale Foods
- Bay Tinh Restaurant
- Bay Window Bistro – Randwick Golf Club
- Beverley Park Golf Club
- Biomechanical Golf
- Blacktown Engineers
- Bondi Golf Club
- Bonnie Doon Golf Club
- Cadbury Australia
- Calmsley Hill City Farm
- Canon Australia
- Circus Oz
- The Coast Golf Club
- Corporate Challenge
- Dendy Theatre Newtown
- Dooleys Lidcombe Catholic Club
- East Cessnock Bowling Club
- Eastlakes Golf Club
- Eziway
- Ezyline
- Fairway Lodge Bed and Breakfast
- Federation Gardens and Possum Hideaway
- The Footpath Library
- Fremantle Media
- Geelong Football Club
- Gibraltar Hotel Bowral
- Gillen Motors
- Ginger Indian Restaurant
- Golden Barley Hotel
- The Great Moscow Circus
- Hallmark Cards Australia
- ITW Group
- Jamberoo Golf Club
- Jamberoo Pub
- Jenolan Caves Reserve Trust
- Kennards Self Storage Auburn
- Kiama Cove Boutique Motel
- Kooindah Waters Golf Club
- Legal Aid Parramatta
- Leura Golf Club
- Melbourne Football Club
- Namco Bandai Games
- News Australia
- Nextmedia
- Noodle Boy
- North Brighton Community Preschool
- Oatlands Golf Club
- Pacific Dunes Port Stephens
- Parramatta Eels Football Club
- Parramatta Lions Club
- Phil Gilbert Motors
- Rahamim Ecological Centre
- Randwick Golf Club
- Recycling is Fun
- Ripples N Tonic
- Royal Agricultural Society
- Royal Easter Show
- Serendipity Ice Cream
- South Sydney Junior Rugby Leagues Club
- Sparte Leisure
- St Michaels Golf Club
- Starshots Photography Studio
- Strathfield Golf Club
- TAL
- Taronga Conservation Society Australia
- Taronga Park Zoo
- Thai Pothong Restaurant and Gift Shop
- Thomas Gallane Photography
- Variety Club
- Voodoo Coffee Company
- Ward Partners
- Wentworth Falls Golf Club
- Woollahra Golf Club
- Woolworths Bathurst
- Justine Clarke
- Justann Crawford
- Rebekah Edwards
- Barbara Moseley
- Kaye Read-Raffaele
- Belinda Russo
- Gareth Smith
- Adrian Slater
- Ann Symonds
- Andrew Thorn



GRATEFUL: Twenty-two community organisations received ClubGRANTS yesterday. BELOW: Bathurst Panthers president Norm Mann, Glenray Industries' Greg Oastler, Central West Care director Stephanie Robinson and Bathurst RSL Club president Ian Miller. Photos: ZENIO LAPKA

Grants will make difference to people's lives

4.4 Donations and grants received

Trusts and foundations

- Campbell Edwards Trust
- CBA Staff Community Fund
- Collier Charitable Fund
- Foundation for Rural & Regional Future 2
- H V McKay Charitable Trust
- Jack Brockhoff Foundation
- Magistrates' Court of Victoria
- Mary Mackillop Foundation
- Raymond E Purves Foundation
- RM Ansett Trust
- Sidney Myer Fund
- The Fairbridge Foundation
- The Kimberley Foundation
- The R E Ross Trust
- Todd Family Foundation
- Westpac Foundation

Business and club donations

- ac3
- Aloutette Childcare Pty Limited
- Al's Pools and Spas
- Asquith Rugby Leagues Club Limited
- Association of Independent Schools
- Australian Rules Club
- Bankstown District Sports Club
- Bathurst Gardeners' Club Inc.
- Bathurst RSL Club Limited
- Bowlers Club
- Brimbank City Council
- Burwood RSL Club
- Camberwel Consulting Pty Ltd
- Campsie RSL Sub-Branch Club Ltd
- Canley Heights RSL & Sporting
- Castle Hill RSL Club
- Chatswood RSL Club Limited
- City Tattersalls Club
- Coca-Cola Amatil Vending
- Cyberdog Design
- Dooleys Catholic Club Lidcombe
- Earlwood-Bardwell Park RSL
- Fuji Xerox Australia
- Gaden Lawyers
- Girrakool School
- Grill'd Healthy Burgers
- Grill'd Manuka
- Hornsby RSL Club
- Illawarra Catholic Club Limited
- Imalia CareCover Pty Ltd
- Justice Health & Forensic Mental Health
- Kingsgrove RSL Club Ltd
- Lions Club of Bondi
- Lions Club of Crestwood Inc
- Orange Ex-Services Club Limited
- Outback Vending
- Parramatta Leagues Club
- Paul's Customs & Forwarding Solutions
- Penrith Rugby Leagues Club Ltd
- Penshurst RSL Club
- Property Industry Foundation
- Qantas Credit Union Limited
- Quota International
- Road Runner Mobile Mechanical Repairs
- Rotary Club of North Sydney
- Rotary Club of West Footscray
- Scotch College
- SGE Credit Union
- Simply Energy
- Spotless Group Limited
- St Georges Basin Country Club
- St Michael's Golf Club
- Taxibox Storage
- The Bloomfield Group
- Velocity Electrical
- Vending Support
- Wagga RSL Club
- Wellington Correctional Centre
- Wellington Rotary Club
- Wests Leagues Club
- Winshare Pty Limited
- Yaltech
- Yarn'n

Workplace giving – staff donations

- Ashurst Australia
- Attorney General Juvenile Justice
- Attorney General
- Department of Justice – Corrective Services
- KPMG
- Macquarie Bank Foundation

The team at SHINE for Kids

5.1 Our management*

Patron

Ms Ann Symonds

Board of Management

Helen Wiseman	Chair
Stephanie Lai	Treasurer
Jae Kang	Secretary
Paul Freeman	Director
Jonathan Arthur	Director
Graham West	Director
Patrick Garcia	Director
Sue Woodward	Director
Carol Vale	Director
Jodie Lydeker	Director
Gloria Larman	Chief Executive Officer

5.2 Our staff*

Head office	Gloria Larman Wendy Barnert (vacant) Michelle Moxon Allirra Danks Anita Le Lay Cath James	Chief Executive Officer Finance Manager Payroll Officer Executive Assistant to the CEO Aboriginal Receptionist National Child and Family Services Manager Grants and Foundations Writer
Silverwater	Kylie Chemouni Larissa Franke Robert Palmer Nicole Weaver Samantha Rahal Ashley Nelson Natalie Anson Danniella Yalda Benjamin Green Nathan Yalda	Child and Family Worker Café Manager, Head Cook Supported Transport Worker Supported Transport Worker Transport and Caseworker Supported Transport Worker Supported Transport Worker Supported Transport Worker Intake and Assessment Case Worker / Mentoring Coordinator Café Assistant
Parklea	Sharon Tooney Dorothy Lewit	Child and Family Worker Child and Family Worker
Windsor	Susan Plunkett Lamia Robalino Karen Schubert	Child/Parent Activity Day Project Worker Child and Family Worker Child and Family Worker
Bathurst	Kelli-ann Buss Louise Arnold Trish Carr Matilda Scopelitis	Regional Team Leader, Child and Family Worker Carers Group Facilitator Education and Mentoring Project Worker Child and Family Worker
Cessnock	David Fitzgibbon	Child and Family Worker
Wellington	Tanya March Michelle Clare	Child and Family Worker Child and Family Worker
Kariong	Jakeoleen Carroll	Mentoring Project Worker Juvenile Justice
June	Kelly Reynolds Tamara Makeham Kath Withers (vacant)	Child and Family Worker Child and Family Worker Aboriginal Elder 'Colourful Dreaming' Co-ordinator 'Colourful Dreaming'
Kempsey	Barbara Cohen Lloyd Gibbs Melissa Sines Alexandra Walden	Aboriginal Group Worker Aboriginal Group Worker Aboriginal Admin Support Child and Family Worker
Canberra	Anna Cater Anna White	Prison Invisits Program Prison Invisits Program
Footscray	Michael Wells Emily Wilson Kaitlyn Hall	Manager Victoria Prison Invisits Program Supported Transport Worker

* As at 30 June 2014

Our programs and services in

6.1 Child and Family Centres

6.1.1 Overview

Funding and buildings for the Child and Family Centres come from a range of sources including:

- **Department of Justice - Corrective Services NSW & Corrective Services Industries**
- **Family and Community Services NSW** (Contribution to Bathurst Centre)
- **The GEO Group** (Junee and Parklea)
- Philanthropic donations
- **ClubGRANTS**

SHINE for Kids has eight Child and Family Centres located at Silverwater, Parklea, Windsor, Bathurst, Cessnock, Kempsey, Junee, and Wellington.

The Child and Family Centres are an important part of the range of services provided by SHINE for Kids. They are open Saturday and Sundays with Silverwater, Windsor and Parklea providing support on most days of the week for children and families.

The Centres are the venues for pre-booked child minding, weekend Activity Sessions and our Drop-in Service.

Our Child and Family Centres are vital

Visiting a parent in prison can be a daunting and even frightening experience. Many visits areas are not child-friendly nor are conducive to relaxed visits with Mum or Dad.

Our Centres are designed to break up the visit for children and give them time out to "just be kids" and play with others in their situation. Children and young people can visit their parents before or after these play sessions and instead of becoming bored or restless, they enjoy the visit experience. This positive association with a parental visit provides the emotional

environment for the maintenance of a strong, healthy child/parent bond.

While the children are at the Centre the parents have time for adult conversations out of the keen hearing of their children. Our reputation allows parents to feel secure that their children are safe in our Centres.

The Centres also provide an important mechanism for promoting all the services and programs offered by SHINE for Kids. Referrals to community agencies are also an important way of finding support to families who may be otherwise unaware of services available to them. Families have been referred to Aboriginal community groups, TAFE and university support services, career centres and financial support networks and services.

Activity Sessions

When SHINE for Kids staff and volunteers are available, we generally run two Activity Sessions a day. When we accompany children to our Child and Family Centre, the children are greeted with a bright, friendly cottage offering crafts, games, age-appropriate toys, PlayStation, Wii, a fantastic playground and morning and afternoon tea.

Wherever Activity Sessions are offered they're very popular with the children, who run up to us and say "Can we come with you today to play?" as we enter the facility. They run over to other friends and tell them to come and play with us at the Child and Family Centre. These sessions create plenty of conversation during play, craft and Wii games. It is a safe haven for these children to just be children, have fun and meet other children who are in the same circumstances.

At Wellington the recruitment of four new volunteers has permitted a dramatic increase from 77 to 183 children attending the Activity Sessions.

A family crisis avoided

Recently at Parklea we have been working very closely with a family in crisis. In April there was a real prospect that three children would be removed from their mother Leah*. A meeting of Anglicare, SHINE for Kids and Family and Community Services formed an action plan. SHINE for Kids accompanied Leah to this meeting and supported her through the process.

As a result of this collaboration the children remain in the care of Leah, who is making positive progress every week. The inmate father is also very appreciative of SHINE's help given to his family, which will continue until the father's pending release in December.



June Child and Family Centre

Drop-in Service

The Drop-in Service is a much-appreciated use of our Child and Family Centres by parents and carers before or after a visit – somewhere to just relax with a cuppa, let the children engage with crafts and play where it is clean and friendly, and talk to someone who listens to them without judging them by what the family member has done. Families also connect through meeting here. At Windsor, for example, some families organise to share a taxi from the station and call each other during the week for support.

During drop-in we can explain to the families how SHINE for Kids can help them in other ways. Families who are new to the prison system have no idea what to expect or how the process works. By dropping in and talking to us they leave feeling more at ease and with a better understanding of what is required from them and where they need to go. We also provide referrals to relevant community agencies to families who may be in need of support and help.

Volunteer involvement

SHINE for Kids staff are assisted week after week by a dedicated team of volunteers. Our volunteers are a major component in the success of our programs, as we rely on their time, energy, ideas, play skills and generosity of spirit to keep our doors open and support the children and families.

At Parklea this year we have had quite a lot of children access the Child and Family Centre as well as big numbers for activities within the visits area of the Correctional Centre.

During each school holidays we hold Child/Parent Activity Days at the Centre, which are very popular with the participants and are a highlight in the lives of both inmates and children. Activities are both indoor and outdoor and we also provide morning tea and lunch. The inmate fathers have sole care of their children for four hours, getting to just be a dad. Our volunteers play a vital role in supporting these events.

A place for the children to run around

For the past twelve months SHINE for Kids Bathurst has supported Carolyn[†] and daughters aged 5 and 2. The family visits both days of every weekend, during which the girls are engaged with all the Child and Family Centre programs such as Activity Sessions and Child/Parent Activity Days. Carolyn often stays for a coffee when she collects the children from Activity Sessions.

Carolyn has repeated many times that having a place for the children "to run around is wonderful" and that the support of SHINE for Kids enables her to maintain the relationship between her daughters and their dad.



"I've met a good person today"

A family visiting at Windsor had never been through the prison system before and were very anxious, scared and confused. Mother Alison* was very concerned what to tell her three children aged 10, 3 and 2 about their father. We spent some time talking to her on the phone before the family's visit the following week, and posted her some of our publications to set out what we could offer her family. When Alison arrived for her first visit we chatted over a cuppa while the children played, trying to relax her before she saw her partner. At the end she gave our worker a big hug, thanked her for the support and told her she'd "met a good person today".

When the family saw us each week we'd talk about how they were faring. Our 'Putting Your Child First' book had been very useful, especially the 'Explaining prisons to children' and 'Staying in touch' sections. Alison had bought a book in which the children were writing letters and drawing pictures for their father, and it was posted to him. He then wrote and drew in it and sent it back to them. The children thought this was wonderful and looked forward to the postman! They also loved the Parent/Child Activity Days, and the family applied for our Children's Supported Transport Service to ease the burden on Alison catching public transport all the time.

Alison tells us constantly how much she appreciates what we do for her and her children. She thinks SHINE for Kids is "an amazing organisation" and recommends us to everyone at the prison.



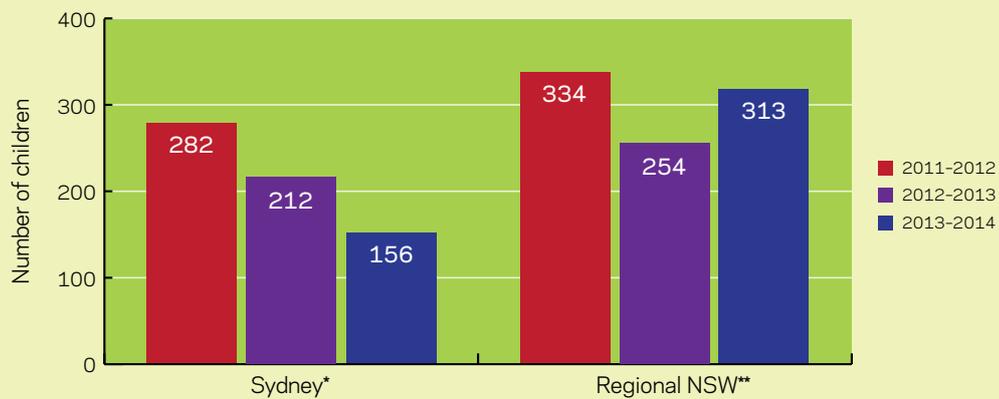
Wellington Child and Family Centre

Child and Family Centres - Individually	Silverwater		Parklea	
	2013*	2014**	2013	2014
*2012-2013 **2013-2014				
Number of times children attended the centre	387	209	24	319
Number of individual children who attended the centre	126	46	12	58
Percentage of children who identified as CALD	9%	13%	1%	34%
Percentage of children who identified as ATSI	6%	5%	5%	13.7%
Number of times adults dropped in for support	159	80	105	134
Number of times children dropped in with their carer	268	132	182	319

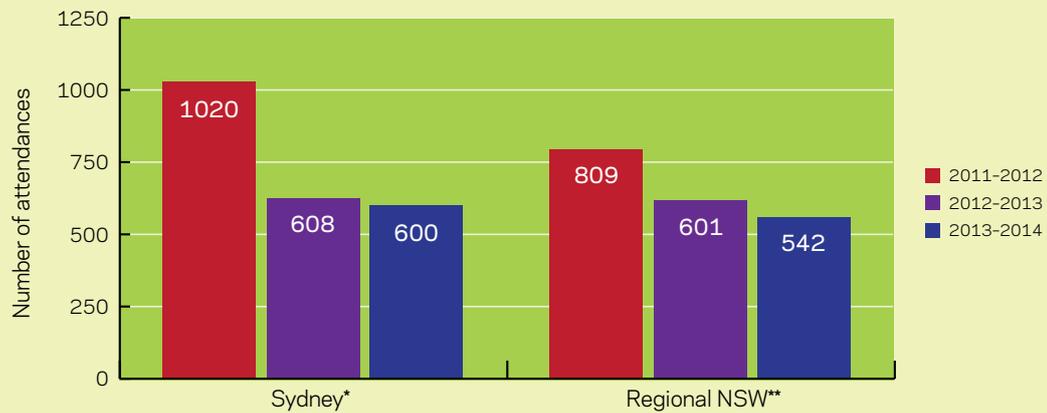


Child and Family Centres - Totals	2011-2012	2012-2013	2013-2014
Number of individual children supported at all our Centres	616	466	469
Children's attendance at all our Centres	1829	1209	1142

Numbers of individual children supported



Numbers of attendances



* Sydney: Silverwater, Parklea and Windsor ** Regional NSW: Bathurst, Cessnock, Junee, Wellington and Kempsey

	Windsor		Bathurst		Cessnock		Wellington		Junee	
	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014
	197	72	394	270	28	17	77	183	102	72
	74	52	137	135	25	9	22	97	70	72
	18%	36%	2%	9%	20%	17.5%	0%	8%	2.5%	12%
	18%	31x%	8.2%	16%	4%	0%	10.7%	29.3%	37%	35%
	316	216	28	31	1	0	0	7	13	6
	540	358	43	60	0	0	0	9	28	6



6.1.2 We celebrate special events throughout the year

SHINE for Kids celebrates many events throughout the year, in their Child and Family Centres, Child/Parent Activity Days and also in Prison Invisits areas.

These include Australia Day; Chinese New Year; Valentines Day; ANZAC Day; barbecues and egg hunts at Easter; St Patricks Day; Mothers and Fathers Days, where children make cards to give to their parents; National Families Week; and Halloween, which this year saw the Bathurst centre decorated in ghoulish fun. And of course that centre also celebrates each Bathurst 1000.

During the year Junee also marked PolyFest, Chinese Moon Harvest and El-fi-fihir (End of Ramadan).

For NAIDOC Week there are barbecues and activities such as boomerang painting at Cessnock. At Junee we had a stall at NAIDOC Community Day and held a NAIDOC event in the Correctional Centre, the Colourful Dreaming Exhibition (see page 19).



Christmas 2013 at SHINE for Kids

And of course the Christmas parties and barbecues for the families feature sausage sizzles, jumping castles, face painting and a visit from Santa! Christmas can be a sad time for our families as it emphasises their separation from their incarcerated loved ones, while their friends and neighbours are planning special occasions. At our Christmas Parties, held at various Child and Family Centres, we ensure the environment lets families feel safe, supported and away from their cares – and just have a lot of fun. The children who regularly come to our Christmas Parties identify them as the highlight of the year.

At the Bathurst Centre the Christmas Party was held on Saturday 7 December. A bus was organised in collaboration with the Local Aboriginal Lands Council, and more than 60 children and family members came along, attended by our ten volunteers. Besides Santa, highlights included a jumping castle and Christmas craft for the kids.

'Belonging to Family' Program held their Christmas Party on 19 December. There was a lot of fun and heaps of activities especially with Santa (AKA Lloyd Gibbs) entertaining everyone. One little girl in particular brought joy to the other children through the thoroughly excited expressions on her little face.

In Junee Christmas Gifts distributed to the families after the visits session, each child receiving a gift from SHINE for Kids.

Christmas Parties 2013	Windsor		Bathurst		Cessnock		Wellington		Junee		BTF
	2013	2012	2013	2012	2013	2013	2012	2013	2012	2013	
Number of individual children who attended the events	12	42	45	20	13	8	4	4	4	8	
Percentage of children who identified as CALD	8%	2%	3%	10%	0%	0%	0%	0%	0%	0%	
Percentage of children who identified as ATSI	0%	35%	40%	15%	15%	80%	100%	100%	100%	100%	
Number of children transported by SHINE to the party	0	8	25	0	0	N/A	N/A	0	3		
Number of volunteers assisting with the event	6	8	10	2	3	5	1	1	0		

Families supported by the three Sydney Centres attended a combined party at Silverwater in 2012. Wellington held no Christmas party in 2012. Silverwater, Parklea and Kempsey held no Christmas party in 2013.

6.2 Prison Invisits Program

This initiative provides activities within the visits area of correctional centres to occupy children while visiting a parent. This much-needed program complements the services provided by our Child and Family Centres.

In 2013–2014 the program operated in ten correctional centres in NSW:

- Metropolitan Remand & Reception Centre, NSW
- Silverwater Women's, NSW
- Parklea, NSW
- John Moroney, NSW
- Dillwynia Women's, NSW
- Bathurst NSW
- Cessnock, NSW
- Mid North Coast (MNCCC), NSW
- Junee, NSW
- Wellington, NSW

The Prison Invisits Program recommenced at the MNCCC facility in January 2014.

The Prison Invisits Program allows children aged 0–17 years attending the prison's visiting area to participate in a wide range of age-suitable art and craft activities. This year children participated 9,332 times.

Children benefit from continuing their bond with their incarcerated parent by engaging with them in a board game, craft or simply interacting while playing with the toys we make available. This ensures the child has a positive, fun memory of their visit to their parent. Children also have the opportunity to create a special drawing, which SHINE for Kids sends to their parent.

The children are always happy to see our worker or volunteer and run to our activities area. On occasion, children may ask to take a stencil and colouring pencils back to the table where their mum, aunty, grandmother or friend would be sitting so they can still have that extra time with them.

The inmates are grateful to SHINE for Kids for supporting their children during this difficult transition in their lives, and the visits officers often comment on the good work being done by SHINE for Kids.

A typical Invisits schedule runs from 10.00am to 11.30am and again from 1.00pm to 2.40pm, or to 3.30pm if a volunteer is available, with a range of activities: art/craft, board games, puzzles, construction sets, cars, farm animals, dinosaurs, DVDs, books and toys for babies and toddlers. The program allows the children time with their inmate parent, then partaking in an activity and then a return to the parent.

“ The activities ensure the child has a positive, fun memory of their visit to their parent. ”

Prison Invisits Program	MRRC		Silverwater Women's		Parklea	
	2013*	2014**	2013	2014	2013	2014
*2013 = 2012–2013 year **2014 = 2013–2014 year						
Number of times children attended the program	560	589	187	129	2230	2700
Number of individual children who attended the program	280	257	99	31	615	684
Percentage of children who identified as CALD	18%	38%	9%	25%	26%	5.9%
Percentage of children who identified as ATSI	9%	12%	9%	19%	14%	2.4%



Father helps find the pictures

Each time the children from one particular family arrived at the MNCCC they would come directly to our Invisits worker and spend the majority of their time with them, avoiding time with their father.

One of the children loved a seek-and-find book we had and requested it at each visit. During one busy session when the table was crowded with children, the child asked us if they could “have one of the finding pictures”. We suggested that because there wasn't a lot of room on the table that they could take it over to their father. This was apparently an acceptable idea; shortly there was a lot of laughing, hugging and smiling going on.

Each time the child comes to Invisits now, that activity book is ready for some quality time with Dad.

Engaging Charlie

In September 2013 4-year-old Charlie* and his family started visiting their inmate father at Junee Correctional Centre. Charlie had just been diagnosed as on the autistic spectrum, so we arranged with his mother that a copy of his doctor's letter be forwarded to the correctional centre. This allowed the visiting family to be positioned near our Prison Invisits table to make the experience less traumatic for Charlie.

Charlie attends every morning Invisits session to interact with his father, and at our Child/Parent Activity Days the various activities help to build their relationship. Charlie also attends Activity Sessions in the Child and Family Centre to give Mum a short hiatus from the constant focus of her son and so the family's visit is more relaxed.

Over time the family and SHINE for Kids staff have honed various techniques to engage Charlie and promote a positive, safe environment for him, his family and others around them.

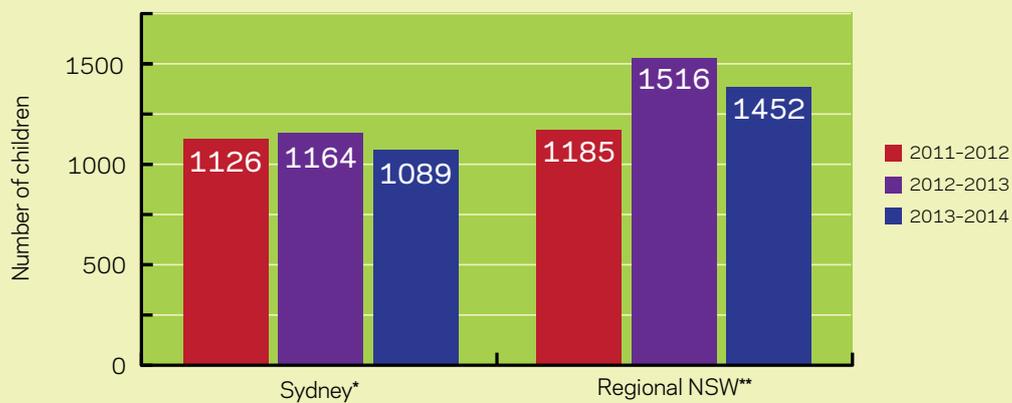
The opposite happened

Initially Marie* was hesitant to bring her children aged 11, 9, and 6 to Wellington Correctional Centre as she thought they would be bored and misbehave. In fact the opposite happened: the children enjoyed visiting their stepfather, drawing pictures and making craftwork for him and each other in our Prison Invisits Program, and looked forward to playing and creating in the Activity Sessions. The whole family was extremely appreciative.

John Morony 1		Dillwynia		Bathurst		Wellington		Cessnock		Junee		Mid North Coast	
2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014	2013	2014
332	126	473	272	208	115	1374	1160	1100	1271	1199	1719	-	891
102	57	68	60	102	64	511	417	263	261	640	419	-	291
10%	21%	6%	45%	4.5%	14%	12.3%	2%	22%	4.5%	6.8%	25%	-	4.5%
9%	39%	3%	7%	13.5%	10.5%	37.3%	20.5%	27%	4%	11.6%	13%	-	51%

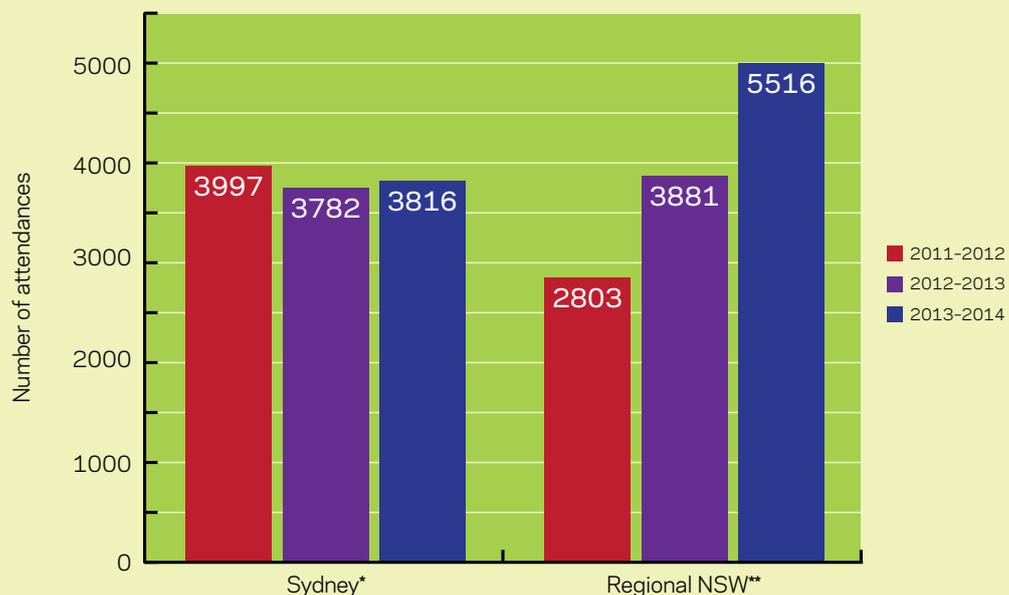
Prison Invisits Program	2011-2012	2012-2013	2013-2014
Number of individual children supported – Sydney	1126	1164	1089
Number of individual children supported – Regional NSW	1185	1516	1452
Total number of individual children supported – NSW	2311	2680	2541

Numbers of individual children supported, NSW



Number of children's attendances – Sydney	3997	3782	3816
Number of children's attendances – Regional NSW	2803	3881	5516
Total number of children's attendances – NSW	6800	7663	9332

Numbers of children's attendances, NSW



6.3 Contact programs

6.3.1 Children's Supported Transport Service

This service assists children who have no other way of maintaining contact with their imprisoned parent. Supported transport contacts have helped to reduce anxiety and fear in children surrounding the incarceration of a parent. Considering how disruptive, traumatic and confusing it is when a parent is absent, regular supported transport allows the child or young person to build resilience, gain a better understanding of their situation and the opportunity to maintain positive parent-child relationships.

This year has seen a significant rise in the number of children being offered transport assistance to the Correctional Centres and an increase of volunteers joining our dedicated team of Casual Supported Transport Workers.

Our trained volunteers are skilled at negotiating the prison system and ensuring that children experience a child-focused and positive prison encounter with their parent.

"How could you do this to Mum and me?"

SHINE for Kids received a request for Supported Transport by Joanne*, in regards to her 5-year-old daughter Kasey* visiting her dad at Long Bay Correctional Centre. Joanne made it clear that Kasey idolises her father, even though he has been in and out of her life due to his incarceration and was then serving more than 9 years. Restrictions had been placed on the interaction of mum and dad by other agencies involved in supporting the family, reducing Kasey's opportunities for contact with her father.

Joanne had told Kasey that her father was unwell in hospital. SHINE for Kids encouraged Joanne to be more honest with Kasey in an age-appropriate way. When told, Kasey was upset for a while but her main concern was how long her father would have to stay at the Correctional Centre.

During Kasey's first transport, the SHINE for Kids worker answered questions such as "Is Dad's room very dark?" and reassured Kasey that she would be able to establish for herself that it was not. During the visit itself, Kasey confronted her father with obvious frustration and anger. She asked how he could do such a thing to herself and her mother and told him how disappointed she was in him. To his credit, Brian was calm and honest, telling Kasey how sorry he was and how much he loved her.

As SHINE for Kids has transported Kasey over successive visits, father and daughter have formed a deep bond. Kasey has retained her sense of identity, is performing better in school and looks forward to her visits with Brian. Her anger has eased as she reconnects with her father during this challenging time in all their lives.

Children's Supported Transport Service	2011-2012	2012-2013	2013-2014
Number of visits that were provided to children	221	188	502
Number of individual children transported to visit their parent in prison	101	57	96
Percentage of children who identified as CALD	8%	19%	27%
Percentage of children who identified as ATSI	36%	28%	30%
Number of kilometres travelled	19,743	18,368	30,200

Supported transport contacts have helped to reduce anxiety and fear in children surrounding the incarceration of a parent.

6.3.2 Child/Parent Activity Days Program

Funded by **Department of Justice - Corrective Services NSW** and **ClubsNSW**, this ensures children maintain the essential parental bond despite the barriers of imprisonment. It emphasises the importance of the offender parents having sole responsibility of their children for an extended time. The Child/Parent Activity Days have many special features, including:

- A longer than usual visit period of 4 hours
- Fun age-appropriate games, crafts and other resources to enable inmate parents to interact with their children in a range of activities
- Morning tea, lunch and afternoon tea offer families a unique opportunity to have a meal together
- The other children attending are in the same circumstances, facilitating peer connection.

Participating NSW correctional centres include Dawn De Loas, Dillwynia, Emu Plains, John Morony 1,

Outer Metropolitan Multi Purpose Centre, Silverwater Women's, Parklea, Bathurst, Cessnock and Junee. Child/Parent Activity Days were offered for the first time at Wellington in December 2013. At Junee some days are themed around a cultural event and the children participate in craft and construction in collaboration with the Junee Cultural Centre.

The program has operated in various correctional centres for years and is embraced by offenders, their families and corrective services personnel alike. Special occasions marked by Child/Parent Activity Days during the year include Christmas, Easter, St Patricks Day, Chinese New Year, National Families Week, Mothers Day, Fathers Day and NAIDOC Day.

During the year the number of children attending the days increased, as did the number of children transported to the days.

Creating precious memories

Marie[†], an inmate at Dillwynia, applied to participate in a Child/Parent Activity Day in the April 2014 school holidays. Her child Tara[†] is 13 years old and has a long-term placement in out-of-home care. Tara's FaCS caseworker has always made it a priority to bring her to the Child/Parent Activity Days.

Tragically, Marie recently discovered that she has a terminal illness, so spending as much time with her daughter during these days is paramount to her. During the day they sit together talking, laughing and bonding in a comfortable atmosphere. Tara always looks forward to these days. As Marie may not be released from prison before she succumbs to her illness, these times will become very precious to Tara. We at SHINE for Kids are privileged to play a part in building those lifelong memories.

Flying from Canada for the parental bond

Jason[†], an inmate originally from Canada, is separated from the mother of his child, both of whom live in Sydney. As the child's mother will not visit her ex-partner, Jason's mother flies from Canada every few months to bring his 3-year-old daughter along to the Child/Parent Activity Day at Parklea Correctional Centre. If she didn't do this, his child would not see her father until his release in November 2015. There can be no doubt that Jason's mother appreciates the role of the Child/Parent Activity Days in maintaining the parental bond.

Child/Parent Activity Days Program	2011-2012	2012-2013	2013-2014
Number of times children attended the days	285	428	635
Number of individual children who attended the days	217	273	422
Number of inmate parents who attended the days	106	133	236
Percentage of children who identified as CALD	17%	39%	20%
Percentage of children who identified as ATSI	35%	37%	14%
Number of children transported by SHINE for Kids to the days	63	62	106
Number of volunteers who assisted with the days	12	5	28
Number of children attended Jacaranda Cottage family days	25	34	N/A

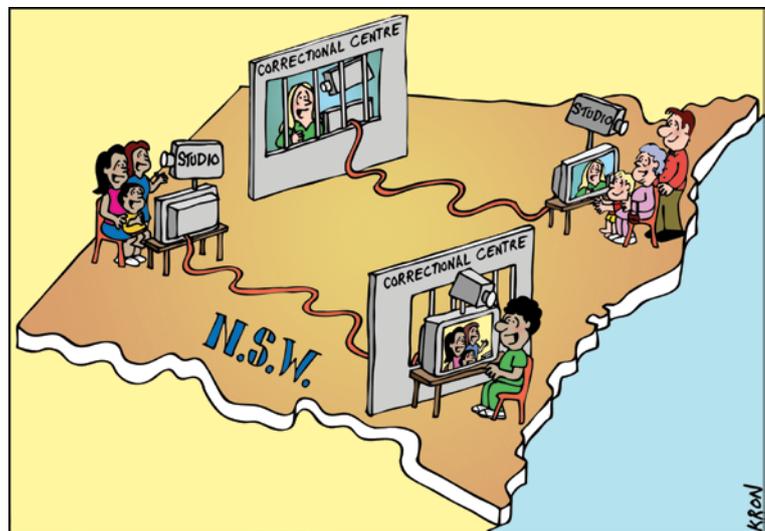
6.3.3 Video Visits

The Video Visit program provides an important opportunity for children, young people and their families to maintain bonds and continue relationships. Offenders are placed in correctional centres throughout the state, sometimes thousands of kilometres away from their family. This can be damaging for the children and young people, as their sense of connectedness to their incarcerated family member becomes severed.

The Video Visits program connects children and their families with the Correctional Centre through the use of audio-visual technology. The families are able to see and hear their incarcerated loved one on a monitor during a one-hour contact, as often as once a month.

Video conferencing offers another option for Family and Community Services to reconnect children and young people with incarcerated parents. Re-establishing a relationship after a long separation can be stressful for both the child and the incarcerated parent. Video Visits offer a non-threatening environment in which to do this.

As an alternative to sourcing and using a public conferencing centre, we have recently purchased and set up video conferencing equipment in our own Child and Family Centres. This has also offered the advantage of allowing families to personally discuss the contact experience with a SHINE for Kids caseworker afterwards.



A little less isolated

Contacted by a mother of three whose partner was incarcerated in Lotus Glenn Correctional Centre in Queensland, SHINE for Kids liaised with the family's support worker in Kempsey and the General Manager of Lotus Glenn to arrange a Video Visit in which the children could see and talk to their father.

The family arrived early at SHINE for Kids Kempsey office and waited anxiously for the appointed time. Using video conferencing facilities funded by the Vincent Fairfax Family Foundation the call was made to the Queensland correctional centre.

At Lotus Glenn the father was able to see his newborn son for the first time, and his eldest child was crying as the family was 'reunited'. In fact, it was an emotional time all round with joy and laughter as they caught up, and tears and sadness as the 50-minute Video Visit drew to a close.

Although the Video Visit seemed all too brief, everyone is looking forward to their next session.

Video Visits	2011-2012	2012-2013	2013-2014
Number of times children participated	58	90	39
Number of individual children who participated	56	53	69
Percentage of children who identified as CALD	7%	11%	18%
Percentage of children who identified as ATSI	39%	33%	39%
Number of requested visits	63	79	75

6.4 Casework services

6.4.1 Overview

SHINE for Kids has a centralised intake, referral and assessment system across the organisation, allowing effective case management of children and families.

The case management model provides sustained, individualised care and support to children, young people and their families. The casework service at SHINE for Kids is based on 'what is in the best interest of the child'. Families experience a range of common

issues and these may include drug and alcohol dependency, domestic violence, lack of parenting skills, limited education levels and homelessness.

Different aspects of casework support are tailored to each individual. Casework can involve: external referrals to specialised services within the child or family's local community; counselling, advice and general support; advocacy; and early intervention assistance.

6.4.2 Early Intervention Placement Prevention (EIPP)

Funded by **Family & Community Services**, EIPP supports families through assessment, case management, the provision of information and linkages to other specialist community services or programs and by offering parenting support, information, advice and training.

Through EIPP, families receive critical early assistance and carefully targeted support to avoid the escalation of issues impacting the family. Our Intake and Assessment Worker and Case Worker liaise to ensure that families receive the services they require. Services are offered as part of home visiting and support, advocacy or counselling or through connecting people through parenting groups and workshops. While part of a network of NSW providers, our EIPP is unique in its focus on supporting those with family members in custody.

During the year we have supported families dealing with issues ranging from financial distress, mental health issues, developmental issues impacting children within the family, family isolation, potential homelessness and parenting difficulties. For some families, contact with the criminal justice system was ongoing but for others, the multitude of issues facing them in everyday life had been escalated by a partner or family member's recent entry into prison.

During the year we collaborated again with the Parramatta Transitional Centre to run parenting workshops with mums in residence. We also ran the workshops within our Child and Family Centres, offering participants a family friendly, non-judgmental environment in which to learn about different parenting skills and methods.

Working together for a great outcome

Davina[†], whose partner had been in custody for many years, was caring for 3 children under 9. Our Child and Family Worker referred her to the EIPP program after it was clear that the family issues were becoming very demanding. Davina was clearly not coping, she and the children were showing signs of significant hygiene issues, the children's behaviour was deteriorating and there were particularly challenging outbursts of aggressive behaviour from the youngest child. Davina was also unable to manage a healthy diet for the family, was battling to maintain her home and was fielding complaints from the children's school on a regular basis.

Through a combination of parenting support and advice, linkages to other early intervention services and regular liaison with Department of Family and Community Services and correctional centre casework teams, we provided Davina with the resources and support she needed to work through this very difficult time. Critically, the family remained together and avoided the need for placement for the children – a very positive outcome.

Early Intervention Placement Prevention (EIPP)	2011-2012	2012-2013	2013-2014
Number of families that participated in the program	N/A	N/A	46
Number of children who received assistance	153	N/A	109
Percentage of children who identified as CALD	27%	N/A	9%
Percentage of children who identified as ATSI	30%	N/A	17.5%



6.4.3 Intake Services

The Intake and Assessment Caseworker is a client's initial point of connection to SHINE for Kids. The role is multi-faceted and pivotal to our operations. The Caseworker provides direction and information to families, inmates, children, Corrective Services staff, Family and Community Services, legal representatives, schools, and a host of other stakeholders.

Our Intake and Assessment Caseworker always shows compassion, understanding, and a non-judgemental position with our clients, who report feeling a great sense of relief and comfort knowing they are not alone, and that people care about them.

Referrals are assessed by the Caseworker to determine the children's and families' needs, and designated to the appropriate SHINE for Kids program or service, or other appropriate support. This important process ensures that any family contacting SHINE for Kids will benefit from doing so.

The Case Worker must possess a high level of interpersonal and organisational skills. On any given day they will speak with carers, inmates, lawyers, psychologists, correctional staff, teachers and a host of other people. It is crucial to be adaptable, patient and understanding so families will get the respect and service they require. Building positive working relationships creates a solid foundation and enables us to give the children the support they deserve.

During the year our Intake and Assessment Caseworkers have been concentrating on community engagement. Presentations have been given to community interagencies, Family and Community Service Centres, peak community agencies, schools, and the University of Technology Sydney. This valuable project has provided an opportunity to raise awareness about the children, young people, and families that SHINE for Kids supports.

Helping Jane navigate her way through tough times

A referral from a school counsellor requested general support for a family in need. Jane* told our Intake and Assessment Caseworker how her husband Matt* had just been given a two-year sentence in a regional correctional centre. It was Jane's first contact with the criminal justice system and she was feeling very lost.

Jane didn't want to tell their two daughters about Matt's incarceration. She thought that it would be better to tell them that he had gone to work overseas. Several conversations with our Caseworker saw Jane realise that a lie might hurt more than the truth, and developed a plan for discussing Matt's imprisonment with the girls.

Jane said to the girls, "Daddy has done something wrong when he was driving his car. When big people do a naughty thing they have to go to prison to have time out. Daddy still loves you both very much, and he would much rather be at home with us, but he has got to do the right thing now." Jane's girls were at preschool and kindergarten so they understood the concept of time-out. Although the girls were understandably upset, as advised by our Caseworker, Jane validated their feelings, so the girls would feel supported and understood.

The girls had lots of questions. Most importantly, they wanted to know how they could talk to Daddy, and if they could see him. Our Caseworker sent out SHINE for Kids' 'Staying in Touch' packs for the girls, and they started to write Matt letters and draw him artworks. An internal referral was arranged for the Video Visits program also, and the family had monthly audiovisual contacts, to alleviate the stress of travelling the long distance to the Correctional Centre. Jane reported how beneficial and positive these forms of contact were for the girls.

By accessing SHINE for Kids' Intake and Assessment services, Jane and the girls were able to navigate their way through Matt's incarceration period. Jane often said how conversations with our Caseworker helped her feel in control, and capable of getting through the tough times.

Intake Services	2011-2012	2012-2013	2013-2014
Number of individual children referred through Intake and Assessment	790	508	517

Notes: This excludes referrals for children who attended Child and Family Centres, Prison Invisits Program, Child/Parent Activity Days, Bathurst Carers Group, Victoria and ACT programs. For the last two quarters of the 2013-2014 financial year 'Belonging to Family' was not processed through Intake, due to SHINE for Kids Kempsey taking over this responsibility.

6.4.4 Bathurst Education Program

Funded by the **Department of Social Services**, the Bathurst Education Program in Central West NSW works to support children affected by parental incarceration within their schooling environment. The Education Support Worker and with a team of volunteers work within local state primary schools providing one-on-one assistance to children needing educational support. The targeted outcomes include:

- improved academic performance
- increased self-esteem
- confidence with learning
- improved engagement with education
- increased homework/assignment submission.

The children are encouraged to excel at school by practical assistance with home reading, homework and assignments, incomplete class work, and any areas identified as needing improvement. Weekly communication with key people within the school ensures that any other barrier to the child's education such as behavioural issues, bullying, or any other social concerns can be addressed within sessions with the child. Case management services enable the child to be fully supported socially, emotionally, and academically. Case plan goals are determined based on the needs of the child and their family and are revised on an ongoing basis.

An increased number of volunteers assisting with this program this year has seen more children being provided with education support. The consistently high rate of ATSI children enrolled in the program again this year is indicative of the prevalence of Aboriginal and Torres Strait Islander incarceration.

Bell Shakespeare performed their fantastic show 'Double Trouble' at Kelso Public School to over 180 students in late 2013. Of an estimated 30 students

with incarcerated parents at this school, 16 children are enrolled in the Bathurst Education Program.

Three of the children previously enrolled in the program were selected to participate in a three-week 'Munchies Program' held at Rahamim Ecological Centre in Bathurst. Now in high school, the students undertook three days of learning about natural and traditional cooking techniques such as grinding down grains to make flour to then bake loaves of bread, the types of sugars contained in cooking and how to decrease the amount of dietary sugar. The program hosted a group of twenty students from local high schools who on their last day came to the Child and Family Centre Bathurst to build a raised garden bed of fresh, seasonal produce. One child in particular was so inspired by the program that he built his own raised garden bed at home.

In April 2014 the Bathurst Education Program was invited to facilitate a one-hour workshop at the 'Linking Up for Kids' conference at the Menzies Hotel in Sydney. The conference was inspired by the great work done by the health and education sectors in supporting, teaching and caring for children and youth. What is less evident is how much more effective they could be in working together to keep kids well, and to better meet their needs when they are not. The conference showcased innovations, models, programs and activities that enhance the health and wellbeing of children and youth through forging partnerships between health and education service providers.

The program has also been an active part of the 'Transition to School' team that has been established in the Central West. It is an early intervention model which is set up to better communicate between early childhood settings, schools, and other agencies and organisations which work with children. It is has been successful in being able to identify children who are entering school so that the child's needs and history can be communicated effectively.



Jai is overcoming his learning difficulties

Jai* is a ten-year-old boy still grieving for the person who has cared for him all his life – his grandmother. As Jai was returned to the full-time care of his mother, he also moved schools. Fortunately the Education Program was operating at his new school too. Not only did this provide continuity of support for the boy, but SHINE for Kids was able to provide information regarding Jai’s history and needs to the school.

Jai’s new school has taken a keen interest in developing his very low literacy skills and SHINE for Kids works in partnership with his learning support team to continue the work set out for Jai each week.

SHINE for Kids liaised with his mother to have Jai’s hearing and vision assessed, and he has since received a prescription for reading glasses. It has been found that he has scarring on his eardrums from past infections, as well as otitis media, a disease of the middle ear very common among Aboriginal and Torres Strait Islander children.

SHINE for Kids organised a referral to a paediatrician, who has reported to the school’s Learning Support Team outlining a care plan, including an assessment by an educational psychologist and scheduled diagnostic testing at the appropriate age.

Jai is thoroughly enjoying his new school and the special support he is receiving. In this fortunate case SHINE for Kids has been able to maintain consistent service delivery with Jai, with practical assistance at the school and case management services.

Bathurst Education Program	2011-2012	2012-2013	2013-2014
Number of times children attended the program	671	495	813
Number of individual children who participated	37	25	28
Percentage of children who identified as CALD	0%	0%	11%
Percentage of children who identified as ATSI	70%	76%	74%

“Our worker and volunteer team work within local primary schools providing one-on-one assistance to children needing educational support.”

6.5 Mentoring Programs NSW

6.5.1 Sydney and Central West NSW (Bathurst)

The Community Mentoring program is intended to offer children of prisoners the opportunity to have a supportive, caring and non-judgemental relationship with an adult mentor. The mentor provides guidance, support and stability to a child/young person aged 8-18. The mentor accompanies the child/young person to events and social activities which will enhance their growth, development and self-esteem.

Our objectives are to:

- Provide a safe and confidential environment for children/young people to attend where they can voice their concerns.
- Reduce the possibility of the child/young person coming into contact with police or the criminal justice system.
- Reduce feelings of isolation and the stigma of children/young people who have a family member in prison.
- Develop a peer support network within the Community Mentoring program.
- Break the cycle of intergenerational offending.
- Provide the means and opportunities for the child/young person to develop new skills and/or interests, aiming to improve existing skills and/or interests.

- Encourage and support the child/young person to develop positive, personal outlooks, and build on their self-esteem, communication and interpersonal skills.
- Establish a program which has the potential to grow and be integrated into local youth services.

During the year, 7 children in Sydney were matched with a mentor, and another 2 matches were in process. All matches were co-ordinated to ensure positive outcomes and experiences for children, their families, and mentors. During the year we recruited and trained 10 adult volunteer mentors in Sydney.

During this time 11 children in the Central West were matched with a mentor with a further 14 siblings being supported through case management. This practice ensures that effective and positive outcomes are achievable not just for the mentee but holistically for the whole family.

During the Easter school holidays all the Central West mentees gathered with their mentors at Laser Skirmish, pairing up for mortal combat with their counterparts. This was a great team-building exercise for the mentors and their mentees. The last round of combat saw all the mentors verse the mentees, whose skill and agility





helped them come out on top! Everyone is looking forward to the next skirmish so that the mentors have a chance at snatching the title.

During the winter school holidays a busload of Central West mentors and their mentees set off for the Taronga Western Plains Zoo for a day of excitement and discovery. The zoo is home to hundreds of animals from around the world and consists of a 6km circuit that meanders through natural bushland and around large open enclosures. The group enjoyed getting up close to the big cats, dropping in on the meerkats at mealtime, and learning why the hippos are such good swimmers. The mentors arrived back to Bathurst truly exhausted, but the children bounced back into the Child and Family Centre and wanted the day to continue.

The mentors and their mentees have also enjoyed an array of free tickets sourced from throughout the local community and beyond. They attended The Great Moscow Circus, Pamela Allan's theatre performance of 'Nanny McGee and the Biting Flee', NRL games of Parramatta Eels vs Newcastle Knights and Penrith Panthers vs Cronulla Sharks.

Why is mentoring so significant?

The consistency of fortnightly outings between the child or young person and mentor provides the necessary framework needed to increase self-esteem, self-worth, establish a trusting relationship while also developing a sense of connectedness to their local and wider community. The child or young person is supported throughout their many challenges.

Finally, the attention he needs after a traumatic life

Brayden* has been subject to many traumatic events in his ten years.

He first became involved with SHINE for Kids four years ago when his stepfather was incarcerated. At the time Brayden was a very happy boy with big dreams for the future.

Brayden has been a victim of domestic violence for most of his life and his stepfather is currently awaiting sentencing for more offences relating to this.

Initially, Brayden was engaged with the Bathurst Education Program. Brayden's two older siblings had been matched with SHINE for Kids mentors who were taking them out into the community once a fortnight. The children really benefitted from the mentoring because as part of a large family, they rarely spent one-on-one time with a supportive adult. The family also struggled financially and had no transport, so these outings were considered to be very special.

Two and a half years ago Brayden's home burnt down in the middle of the night, tragically taking the life of his little brother. Brayden's stepfather was granted early release from prison to arrange his son's funeral.

Their new home was closer to the stepfather's relatives but last year Brayden's family returned to the Bathurst area, and an incident of domestic violence prompted the involvement of Family and Community Services (FaCS). Their caseworker was particularly concerned about Brayden, who had been showing signs of anger and was blaming himself for the death of his little brother.

At their suggestion, the FaCS caseworker referred the grateful family back to SHINE for Kids. We met with the principal of Brayden's school to further clarify his emotional state, and it was decided that Brayden would benefit greatly from our Mentoring Program. Brayden has been matched with a very experienced mentor and has been thoroughly enjoying their outings for the past six months.

Brayden is attending a Tutorial Centre for behavioural children three days a week, and has regular schooling for the other two. With his mother's support, SHINE for Kids referred Brayden to a child psychologist, who was assisted by a detailed behavioural report from the Tutorial Centre support teacher.

This support teacher has also met with SHINE for Kids and Brayden's mentor, also a trained teacher with additional studies in working with children who have complex behavioural needs. The mentor, whose input has proven invaluable, has taken Brayden to the movies, ten pin bowling, school fetes and local markets. At a local cafe, he recently assisted Brayden in using a knife and fork for the first time.



One-on-one time a busy grandmother can't give

When you're bringing up four grandchildren you're always on the move. It takes a lot of energy to care for little ones, but Jenny* doesn't complain. Jenny loves her grandkids more than anything, but her time is limited and precious, and she doesn't have the time to spend quality one-on-one time with each of the kids.

Jenny was overjoyed to find out that there were three places available in the Community Mentoring program. Her eldest grandchild, Holly*, had participated in the program in years past. Jenny saw the positive growth that Holly went through during her time in the program. Jenny was excited that the three other kids would be able to share the same experience.

A lot of Jenny's family have come into contact with the criminal justice system over the years. There's been alcohol and drug abuse, violence, and traumatic life experiences that all of the kids have witnessed. Jenny just wants her grandkids to live a happy life, free from negativity and hardship.

SHINE for Kids work with families like Jenny's every day. Children become the victims of their parent's mistakes, and this can lead to harmful consequences. When SHINE for Kids recruit volunteer mentors we look for individuals with integrity, strength of character, honesty, commitment, patience, and positive outlooks. It takes a special kind of person to be a mentor.

Jenny's three youngest grandkids are now matched with volunteer mentors, who are all from different walks of life. Each of them has different strengths and characteristics, yet all three of them share the same passion for helping young people who've been impacted by parental incarceration. Outings with the mentors are the highlight of the children's week. They are often waiting patiently at the front door ready for their mentor to pick them up. When the kids go for outings they become the focus of attention, and they get to spend quality time with someone who is there for them.

Outings are often a lot of fun, but there are important subconscious elements to the process. The children experience positive role modelling. They have an opportunity to talk to someone about their worries, and their life. Through the program, the children develop hope, dreams, and plans for a more positive and enriched life, free from crime.

Jenny reports that the children love their mentoring experience. They are more balanced and happy at home; their educational level has improved; and a more positive and happy outlook has been experienced.

SHINE for Kids will continue to work with the family to ensure that the mentoring experience continues to be positive and meaningful. Through our volunteers' commitment and time we are able to provide the kids with different outlooks, and directions for life.

Mentoring Programs NSW	Sydney		Central West NSW	
	2012-2013	2013-2014	2012-2013	2013-2014
Number of children in the program	22	9	19	24
Number of children actively matched	14	7	12	11
Number of mentoring outings attended	114	14**	55	79
Percentage of children who identified as CALD	7%	14%	0%	55%
Percentage of children who identified as ATSI	78%	88%	50%	45%

** This number is considerably lower due to an extended break in the Sydney program, which saw matches made only towards the end of the financial year. A return to numbers similar to 2012-2013 is anticipated in 2014-2015.

“Matches are co-ordinated to ensure positive outcomes for children, families and mentors.”

6.5.2 'Stand As One' Juvenile Justice Mentoring Program

'Stand As One' mentoring program supported 21 juvenile offenders serving a custodial sentence, with 10 detainees being matched with a mentor prior to release.

The mentors undergo stringent recruitment and intensive training to prepare them for supporting their mentees. The mentors also bring with them a wide variety of personal qualities and experiences to the mentoring relationships, assisting the mentees to meet their personal goals within the community.

This year our mentors have attended a variety of courses relating to working with young vulnerable people such as suicide prevention, casework and identifying children and young people at risk of harm. With a more informed understanding of the issues that young people struggle with, they can establish more realistic and achievable goals for their mentee.

Many of the young people in the program have suffered severe childhood neglect and abuse and suffer from mental health issues, and poor social and interpersonal skills, and are often unable to form trusting relationships with an adult. In 'Stand As One', each inmate is matched with a mentor 4-6 months prior to release. The foundation of a pre-formed trusting relationship enables better long-term outcomes as the mentee is more open to support from his mentor as he adjusts to life back in the community.

Intensive case management is also a component of the program. Home visits are undertaken by the project



worker prior to the detainee being released from custody to assess the needs of the family and ensure a supported transition for the detainee back into the family home. The project worker also attends all the discharge case conferences and works very closely with the Juvenile Justice officers at the time of release and during their parole.

One mentee submitted a number of artworks for the WUPA Aboriginal Art Exhibition, shown at venues across the Hunter Valley. He was guest speaker at a SHINE for Kids fundraiser 'Inspiring Australia', where he described his upbringing and the background to his incarceration. He thanked SHINE for Kids for the support the 'Stand As One' program has provided him.

Deciding to avoid a problematic family environment

Leo[†], a young man serving 5 years had been raised by parents with drug addictions who were in and out of jail. From a very young age, Leo had to steal to survive to support himself and his little sister, but this escalated over the years and led to substance abuse and criminal activities.

Leo was reclassified for a period of 12 months in Kariong Detention and eventually returned to Frank Baxter, where he has since been placed on the 'Stand As One' program. With some hard work and positive people around him, Leo now shows maturity, respect and leadership skills. He has decided not return to his family environment upon release, instead wishing to relocate to the Central Coast.

Mentoring Program - 'Stand As One'	2011-2012	2012-2013	2013-2014
Number of youth in the program	28	27	21
Number of youth actively matched	22	23	10
Number of mentor outings attended	169	214	55
Percentage of youth who identified as CALD	50%	29%	43%
Percentage of youth who identified as ATSI	32%	18%	38%

6.6 Group Work NSW

6.6.1 School Holiday Program and Daytrips

The School Holiday Program and Daytrips allow children and young people to come together and enjoy activities with other children experiencing parental incarceration. They can build relationships and support networks with their peers, in activities which they may never otherwise experience due to financial hardship, limited transport or time constraints on their families.

The children are offered transport to attend all School Holiday Outings and Daytrips, and all their lunches and snacks throughout the day are provided. SHINE for Kids funds these outings and relies on local community donations to continue the programs, which give the children's carers some respite during the holiday period.

The School Holiday Outing in Easter 2014 invited all the children into the centre for an art workshop supported

by Arts Outwest. The children were given large A4 letters spelling the words EDUCATION PROGRAM and they were instructed to cut things out of magazines that they liked about school, what inspires them to learn, what they may like to be when they grow up. The collages will be hung over a graffiti-styled background in the SHINE for Kids Centre.

The June School Holiday Outing was a movie-and-make-your-own-pizza evening. At the our Centre the kids painted, did art and craft, played ping pong, pool, and board games with the volunteers. They then created their own pizzas using various toppings; a volunteer's own stone pizza oven give an authentic taste. Everyone enjoyed eating their pizzas whilst watching 'Frozen' on the "big screen" - from a data projector.

A birthday party party!

Many children who receive support from SHINE for Kids can experience shame and isolation as a result of having a parent incarcerated, which in turn can cause them to feel stigmatised and traumatised. Although the children and families in the Central West try to embrace our kids, it has been observed that they are often excluded from children's birthday parties. We hosted a School Holiday Outing with a birthday party theme so they could have the fun of experiencing what a birthday party is all about.

The party included all the traditional birthday party games such as pass the parcel, pin the tail on the donkey, musical statues, and a piñata. The day was held at the local Adventure Playground and a barbecue lunch was cooked by two fathers who had recently been released from prison. They said they were honoured to help out in appreciation of the support given by SHINE for Kids to their families when they were absent. A huge SHINE for Kids cake was enjoyed by everyone - parents, siblings and friends.

Many children remarked how they'd always wanted to play these party games. The families were thrilled as it was not something they could ever afford to host, and their kids never seemed to be invited. At the end of the day the kids took home party bags, balloons and left-over cake. It was a really special day!

School Holiday Program and Daytrips	2011-2012	2012-2013	2013-2014
Number of times children attended	93	49	56
Number of individual children who attended	71	25	32
Percentage of children identifying as CALD	8%	0%	11%
Percentage of children indentifying as ATSI	53%	76%	74%



6.6.2 Central West Carers Group

Located in Bathurst NSW, the Central West Carers Group is a support network for carers of children with a parent or relative involved in the criminal justice system. Once a fortnight the group facilitator presents information to assist the carers with issues as diverse as financial management, cooking, educational improvement and parenting. This is prepared by a guest speaker, an agency visit or information given to the group gathering within the centre.

On the weeks between group sessions, one-to-one sessions focus on the needs of individuals which may result in a referral to local agencies that can assist them further with housing, counselling or other matters. This group provides the members with emotional support in a communal setting with members who have similar experiences, or one-to-one time in an informal and non-judgmental setting where they can be confident and comfortable.

Cathy's "plan of action" gets her on track

Cathy* started receiving support from SHINE for Kids in October 2012 when her partner Mark* was imprisoned for driving offences and she was pregnant with their third child. As she had just moved from another part of NSW, Cathy knew no-one in Bathurst and seemed overwhelmed by the whole ordeal, so she was more than happy to become part of our carer's group.

When Cathy's partner was released about a year ago, things at first seemed better and the family was happy. But within months her partner started drinking heavily and his introverted behaviour had become a problem. Cathy suggested relationship counselling but he refused. A short time later, Cathy ended their relationship. Mark was not happy, and rang her constantly to ask where she'd been that day or who she was with. While she was out Mark entered her house and stole her phone and some bank statements. Anxious and worried about his next move, Cathy and her children began sleeping in the same bed.

We met with Cathy and established a "plan of action" including a referral for counselling, a meeting with the domestic violence officer down at the local police station so she could get the advice she needed, and ways to keep herself and her children safe. Now she has an apprehended violence order in place, she is attending counselling and is on her way to feeling better in regards to their safety and emotional wellbeing.

Cathy still comes to group and has met a young woman that has gone through some similar experiences, whom she now calls a friend. She has remarked on how good it feels to have someone to talk to again and to have a feeling of friendship once more.

Central West Carers Group	2011-2012	2012-2013	2013-2014
Number of times carers attended the program	92	50	85
Number of individual carers who attended the program	22	20	12
Number of one-on-one sessions held	N/A	10	18

Our programs and services in

7.1 Overview

This year has seen consolidation of SHINE for Kids' presence in Victoria, mainly through increased capacity with our Prison Invisits Program, an expansion in our Children's Support Transport Service and the development of stakeholder relations.

During the year 14 students from various disciplines either commenced or completed a placement at SHINE for Kids.

Solid progress has been made in the past twelve months from a fundraising and capacity perspective, due to the efforts of a passionate, dedicated team of staff and volunteers.

We continue to provide casework support, financial assistance, advocacy services and group work.

Casework support and financial assistance

Casework support/financial assistance can include covering the costs to enable children to play football, basketball and netball with their local sporting clubs to improve their self-esteem and community connectedness. 16 education packs were given out to children to assist them with their schooling, with new pencil cases, calculators and general stationery to make kids feel good about learning in school and peer settings, thereby increasing willingness to engage with school and participate in learning.

Another initiative involved 8 children receiving refurbished second-hand bikes and new helmets. For socio-economically disadvantaged kids, this represented wonderful new freedom and mobility.

Special thanks go to volunteers and supporters for donating the bikes and Beasley Cycles, Footscray for making them fully roadworthy.

Advocating for children

Our advocacy included submissions to schools about the impacts of parental incarceration on children who have come to their attention, to support management plans to re-engage kids back into school. We have written supporting letters for housing assistance, Interstate Prisoner Transport applications, Immigration Department matters. We have written to prison management concerning the rights of children to improve access to visit parents, due to the carers becoming banned visitors or changes in their status, e.g. to box visits only. On a broader level, we have advocated for the needs of children at conferences and symposiums, including presentations to government and key organisations in the community and justice sectors, resulting in increased organisational profile and referral pathways.

Group outings

Our End of Year Party was attended by 40 children and, of course Santa! 10 kids and carers watched an A League soccer game, 20 kids and carers attended AFL football games, 20 kids and carers enjoyed a day at the Royal Melbourne Zoo, 20 kids and carers were wowed by Circus Oz and 50 kids and carers enjoyed the Royal Melbourne Show. These activities provided added protective factors and peer support, to help build resilience into the lives of children.

- Michael Wells
Manager, SHINE for Kids Victoria



Solid progress has been made in the past twelve months from a fundraising and capacity perspective.



Victoria



SHINE for Kids Victoria office



7.2 Prison Invisits Program

The Prison Invisits Program conducts purposeful engaging diversionary activities for children visiting their parent in prison each weekend involving a variety of arts and craft, games and facilitated play. The main benefits of this fantastic model include the strengthening and promotion of the children-parents bond, increased peer support, reductions in feelings of social isolation and overall improvements in the emotional health and wellbeing of attending children. The program is highly visible to various stakeholders in

the correctional setting and also provides an important referral catchment for SHINE for Kids to help and support more children and their families affected by parental incarceration.

The excellent outcomes are evidenced in the regular positive feedback. This year they were also validated by an independent evaluation conducted by Monash University titled 'An evaluation of the Prison Invisits Program in Victoria: a service user's perspective.'

Invisits; just the beginning of our support

Silvia*, Sky* and Brooke*, aged 10, 6 and 4, and their mother Kylie* first attended the Prison Invisits Program at MRC in December 2013, when their father was arrested and jailed for a serious offence. The young children were naturally at a loss and confused, feelings shared by their the mother.

In the months that followed, the Prison Invisits Program provided great relief for the parents as it allowed the children to divert some of the tension and turmoil into fun, creative activities. The girls took great pride in painting their own pictures, to be later forwarded to their father. The children also made Christmas cards for each other and their parents and took great delight in showing Dad their creative talents. In the meantime, Kylie and her partner were able to have some important private conversations about their uncertain future.

When the family visited the SHINE for Kids office, we learned that they had been evicted from their home. To allay this and other severe disadvantage, the children were given Christmas presents and Kylie received a food hamper. Emergency accommodation was arranged as well as referrals sent for additional support, including help for the eldest daughter with counselling. Kylie was also given important information to help her cope during this difficult time and was referred to housing and family support services for the longer term. As the family had recently come from another State they had no immediate kin support and due to cultural issues, they had been reluctant to engage services.

Since their support by SHINE for Kids, Kylie's family is coping much better. This program has proved effective as a pathway into establishing and then meeting the needs of disadvantaged families, leading to a profound positive impact on their lives during a period of crisis.

Prison Invisits Program Victoria	2011-2012	2012-2013	2013-2014
Total number of individual children supported	462	746	740
Total number of children's attendances	1186	1950	1925
Percentage of children who identified as CALD	27	20%	23%
Percentage of children who identified as ATSI	9%	10%	10%

7.3 Children's Supported Transport Service

The Children's Supported Transport Service is a free service for individuals. It aims to help those children who have no possible way of having contact with their imprisoned parent unless we assist them.

SHINE for Kids knows how vital visits are to both children and their imprisoned parent. For young children in particular visits can be emotionally nurturing, reducing anxiety and fear. Where the child has felt the trauma of witnessing mum or dad being arrested, immediate visits are extremely helpful and reassuring. Benefits to the child include improved emotional, psychological and physical health as well as the maintaining the child-parent bond and family connectedness.

As a result of new stakeholder and funding relations, SHINE for Kids Victoria increased our capacity and conduct significantly more supported transport events for disadvantaged kids during 2013-2014. The vast majority of children supported have been from outer metropolitan areas. In one case, we were able to support two Indigenous children in Sydney and their grandmother to fly down to Melbourne and visit their mothers, who happened to be serving at the same time at the Dame Phyllis Frost Centre.

SHINE for Kids helps families to maintain important family connections not only in prisons located across the State but also across State boundaries.

"If it were not for SHINE for Kids I would not be able to see them"

Nicholas[†], 3, and Anna[†], 6, had not seen their imprisoned father Steve[†] for more than six months and they missed him severely. During Steve's lengthy sentence the children's mother had partnered with another man and no longer wished to see her ex-husband or wanted to support the children's connection with their father.

Our supported transport has provided Nicholas and Anna with six visits during this year, allowing them to bond with their father during structured activities in the visits centre at Margoneet Correctional Centre. Each time the children see the SHINE for Kids Transport Workers they are very excited and fill the one-hour journey to the prison with lots of chatter or by engaging with the activity packs provided.

Our support of these children helps them cope with having a parent in prison and prepares them and their father for his scheduled release in 2017.

Steve recently wrote to us saying, "I am so happy that you bring my kids to see me ... I appreciate it and your staff are lovely people. If it were not for SHINE for Kids I would not be able to see them, so it's a wonderful opportunity and I thank SHINE for Kids for doing what they can to help me and my kids and I thank whoever funds SHINE for Kids. Thank you so much, my relationship with my children has grown stronger and they are more than happy to come and see me and they really love it, so I thank you all so much."

Children's Supported Transport Service Victoria	2012-2013	2013-2014
Number of visits that were provided to children	-	63
Number of individual children transported to visit their parent in prison	-	123
Percentage of children who identified as CALD	-	15%
Percentage of children who identified as ATSI	-	75%
Number of kilometres travelled	-	N/A

Our programs and services in

8.1 Overview

From a new and relatively small base, our ACT program has grown significantly over the past year.

At the Alexander Maconochie Centre (AMC) we run Child/Parent Activity Days four times a year, provide Supported Children's Transport for several children and are introducing the Story Time Program.

The Prison Invisits Program runs several days a week in the visits area of the Alexander Maconochie Centre (AMC), staffed by a SHINE for Kids worker and several volunteers. A lot of the children come on a regular basis and form friendships. Under the supervision of our

staff, volunteers and their parents they participate in art and craft activities, read books, do puzzles, play games, and engage in imaginative play using the toys provided.

We also held two fundraising barbecues at Masters and Bunnings, each a great success. Volunteers engaged with the community and got to know each other - all while cooking delicious sausage sandwiches!

We have expanded our client base, are well known to many families and staff within the centre, and look forward to continued growth in 2014-2015.

Our supported transport steps in after a relationship breakdown

One particular family has benefited greatly from our Supported Children's Transport Service. A mother and daughter would come in almost daily to see the inmate father until the spousal relationship broke down. The parents agreed that their daughter should continue the relationship with her father. With the help of SHINE for Kids she visits fortnightly and is always excited to update her dad on everything that's been happening.

Prison Invisits Program ACT	2011-2012	2012-2013	2013-2014
Number of individual children supported	106	482	202
Number of children's attendances	274	1050	1532
Percentage of children who identified as CALD	5.3%	8.7%	8.4%
Percentage of children who identified as ATSI	18%	10.6%	17.3%

Story Time Program ACT	2012-2013	2013-2014
Number of individual children supported	-	9
Number of children's attendances	-	9
Percentage of children who identified as CALD	-	22.2%
Percentage of children who identified as ATSI	-	0%
Number of individual inmates who recorded a story		7

Children's Supported Transport Service ACT	2012-2013	2013-2014
Number of times children attended the AMC	-	42
Number of individual children supported to visit a parent in prison	-	10
Percentage of children who identified as CALD	-	0%
Percentage of children who identified as ATSI	-	20%
Number of kilometres travelled		N/A

8.2 Child/Parent Activity Days

During the year four Child/Parent Activity Days were held at the AMC, in which children and young people spent four hours with their detainee parents, engaging in outdoor activities, art and crafts, various games, face painting, and other activities. They also shared morning tea and lunch together. The extended

visiting time and relaxed atmosphere allowed them to build or maintain stronger bonds and relationships. Many of the fathers with young babies can be seen to "step up" on these days, and the love and affection felt towards their new family gives them hope for the future.

Passionate about his role as a father

During occasional visits and regular Child/Parent Activity Days at the AMC, two children maintained contact with their inmate father Trevor[†] throughout the year. He engaged with both children as much as possible, playing outside with a ball, inside with craft or just talking to them. Having SHINE for Kids facilities to engage with the kids meant the relationship between Trevor and his children was able to grow. He was very honest and open with the children regarding the whole incarceration experience but with a positive attitude. The children recently moved interstate to a new carer but on their last visit he spoke about his plans post-release, when he would move as near to them as soon as he could. Trevor has now requested to be involved in the Story Time Program. It's great to see someone so passionate about maintaining a positive role in his children's lives.

Child/Parent Activity Days Program ACT	2011-2012	2012-2013	2013-2014
Number of times children attended the days	21	51	102
Number of individual children who attended the days	18	51	61
Number of inmate parents who attended the days	12	32	38
Percentage of children who identified as CALD	15%	5.9%	3.3%
Percentage of children who identified as ATSI	20%	2%	9.8%
Number of children transported by SHINE for Kids to the days	0	0	1
Number of volunteers who assisted with the days	1	4	5



Alexander Maconochie Centre - Prison Invisits area

Our Aboriginal programs and

9.1 'Belonging to Family'



'Belonging to Family' (BTF) is a culturally appropriate Aboriginal through-care program servicing families in the 12-month post-release period from as far north as central Queensland down to the southern NSW border.

BTF is grounded in an open, honest approach without shame or blame. Each group consists of the offenders, their children and their partners along with their extended families and Elders.

BTF encourages communication between offenders and their partners to establish a workable relationship prior to their release. The program consists of ten weekly group sessions of two hours where participants move through an exploration of the repercussions of their imprisonment on themselves, their families and their communities. In turn the ex-offenders and their partners have displayed less resentment and aggression towards authorities.

With strengthened family cohesion and broader community support, the offenders take more positive steps towards a better future. In showing that they can

change, they raise the expectations of their community as a whole. Traditional values are reinforced through the irreplaceable participation of around 40 volunteer Elders, some of whom are from the same outlying communities as the inmates, strengthening the effectiveness of the post-release support.

BTF facilitated four groups at the Mid North Coast Correctional Centre (MNCCC) with both male and female inmates from October 2013 to May 2014.

Since 2010, nineteen groups have been delivered to pre-release inmates, 79 inmates have participated in the program and 459 children have been supported. Out of these 'medium to high risk habitual offenders' just under 65% have not re-offended or returned to prison since participating in 'Belonging to Family'. This is an extraordinary outcome.

SHINE for Kids has run four groups for women, with 16 women participating in the program and 13 supported post release. Just over 76% of women have not returned to prison, with two living productively in



the community for more than two years, three for 12 months and the remainder less than one year. As the goal of the Belonging to Family program is to reduce recidivism, this is a significant outcome.

Federal Government funding was discontinued in June. However we remain positive as this much-needed Aboriginal-focused program supports families to make

a better life as the parent remains away from prison.

As the program has built up many corporate and governmental relationships throughout NSW, enquiries have come from as far as Wellington Correctional Centre, which has expressed an interest in SHINE for Kids delivering a similar Aboriginal-focused program at its facility.

From inmate to environmental activist

TJ* was a 30-year-old inmate at MNCCC with a partner of nine years and children aged 3 and 5. The elder child had lived with his grandparents since a baby to parental dysfunction and drug use. TJ was incarcerated when the younger child was a few months old. His parents did not trust him or his partner Maddie* in their house without supervision and refused to loan them money.

TJ, Maddie, their children and TJ's mother all participated in the BTF program. Since TJ's release from MNCCC in September 2011, BTF has provided assistance with his transition back into his community.

A referral was made to Durri Aboriginal Medical Service (AMS) for a full health assessment including drug & alcohol, mental health, NSW Housing & financial counselling. Appointments were arranged at Centrelink & Job Services Australia (JSA) who assisted with TJ's below-standard numeracy and literacy.

TJ and Maddie both successfully applied for a methadone program. Over the past three years since his release have slowly reduced their doses with a view to coming off methadone completely.

TJ continues to look for full time employment but happily accepts casual work in hospitality. TJ's father has commented, "There has been a big change in the both of them. Recently we lent TJ money, and he paid me back when he said he would." TJ and Maddie volunteer in the canteen at their children's school and attend their sports days.

For the past three years TJ has not had the police on his or his parents doorsteps. In fact TJ recently appeared in an article in The Macleay Argus, which reads in part:

ARGUS reader [TJ] is so annoyed at the pile of dumped shopping trolleys under the Kempsey railway bridge he has volunteered to organise the clean-up effort.

"I was reading the paper and saw [a story about the trolleys] and it just seemed so obvious that someone should do something about it and I thought 'why not me?'" [TJ] said.

"I am a keen river fisherman and I have kids that swim in the river not far from where the trolleys are so it annoys me that people could be so thoughtless to just dump them in the water.

"I am going to need a hand so if there is anyone who would like to help then I want to hear from you."

[TJ] said he intended to contact the local supermarkets to find out if they can assist him.

'Belonging to Family'	2011-2012	2012-2013	2013-2014
Number of children involved in program	169	83	101
Number of offender parents who attended the program	51	29	31
Number of Elders/volunteers who assisted with the program	18	36	35
Referrals received but offender transferred or released	10	13	10

9.2 'Colourful Dreaming' Program

With funding support from the Foundation for Rural and Regional Renewal and under the direction and guidance of Wiradjuri Elder, Aunty Kath Withers, the SHINE for Kids 'Colourful Dreaming' program was delivered to over 40 Aboriginal children and their fathers at Junee Correctional Centre this year.

Workshops provided an opportunity for participants to connect with each other, explore their personal challenges and strengthen their cultural identity through creative processes, using traditional tools. Colourful Dreaming helped reconnect children with their imprisoned fathers, develop awareness of their

emotions and build their self esteem in a supportive environment. Activities were designed to significantly improve the life chances of participants and reduce the risk of their future involvement in crime by strengthening social support and cultural connections.

"The children benefitted immensely by being able to experience a renewed connection to community. Their eyes were opened to their rich culture by creating artwork in a diversity of media including painting, printmaking and weaving", said Aunty Kath, "and the program has been instrumental in elevating the self-confidence of their fathers".

'Colourful Dreaming' Program	2011-2012	2012-2013	2013-2014
Number of Aboriginal and Islander men participating	39	83	35
Number of Aboriginal children participating	10	65	60
Number of Aboriginal Elders participating	2	2	2



Colourful Dreaming

Calling Aboriginal kids aged 8 to 15 years

Come and experience ART in its many forms!
Painting ... screenprinting ... weaving ... and more!
Come and have fun while learning new skills!

For more information phone (02) 9714 3000

SHINE for Kids supports all children of parents who are in Correctional Centres



www.shineforkids.org.au

Colourful Dreaming has been made possible with financial support from the Australian Government's Indigenous Cultural Support (ICS)

'Colourful Dreaming' artwork featured at NAIDOC 2013 in Wagga Wagga

As part of local community celebrations during NAIDOC Week 2013, Wagga Art Gallery, in partnership with SHINE for Kids, showcased an exhibition of indigenous artwork created by the children and fathers in the 'Colourful Dreaming' program.

The exhibition attracted over 350 guests from the community and corrective services sectors and members of the public.

The exhibition was officially launched by Riverina MP Michael McCormack on Thursday 3 July 2013 in the E3 art space.

Attendees could meet Colourful Dreaming Wiradjuri Elder, Auntie Kath Withers, and learn more about social justice initiatives at SHINE for Kids and how to become involved its activities.

A weaving event was part of the family fun day on Saturday 12 July with Elders Aunty Kath Withers and Aunty Pat Simpson. Participants could learn the basket technique of coiling and make their own little treasures to take away.

9.3 NAIDOC celebrations

NAIDOC Week was celebrated in 2013 at Child and Family Centres throughout NSW.

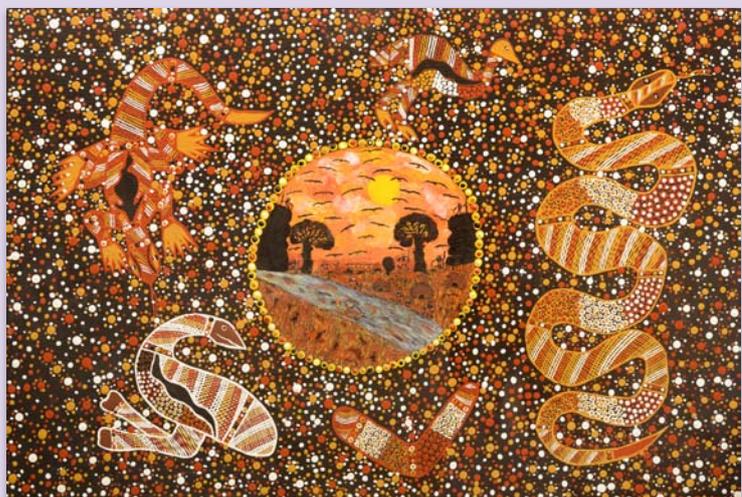
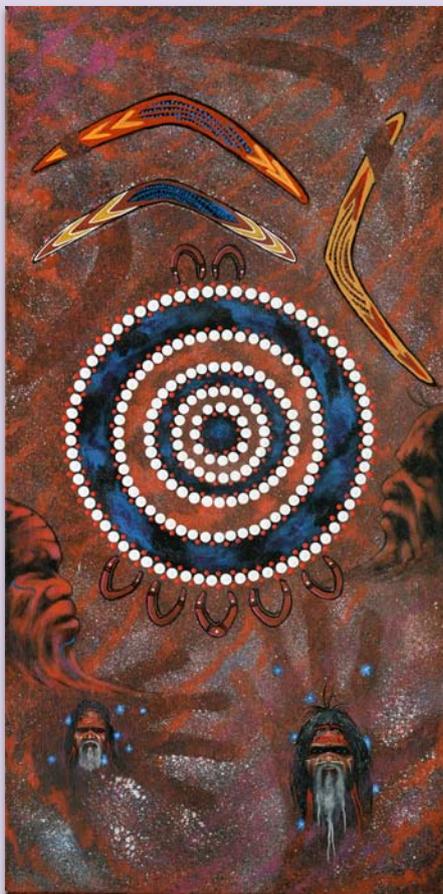
Families in the 'Belonging to Family' celebrated NAIDOC Week at the Mid North Coast Correctional Centre (MNCCC) on 19-23 August 2013. Our volunteer Elders in sharing their culture & heritage during an eventful week, as inmates from all sectors showcased their artwork, traditional dancing and even sporting abilities. At the end of each day, each Elder was presented with a gift as a token of appreciation.

Wellington celebrated NAIDOC week on 30 November 2013 with activities at the Child and Family Centre.

Kangaroo sausages were cooked as the children had face painting, painted Aboriginal Flags and Goanna Totem, listening to Koomurri Tribal Dance music.

At Parklea, children celebrated the NAIDOC weekend with dot painting and used coloured pencils and paint to paint some paper boomerangs. When the children saw Aboriginal paintings they were surprised that they didn't need to use a paint brush. The children enjoyed the challenge of trying to throw the boomerangs.

The NAIDOC Family Fun Day at Junee was held with the much-appreciated financial assistance of the Indigenous Coordination Centres at Dubbo.



Research and evaluation

'Stand As One' evaluation study reports back

The final report of 'The experience of young people transitioning from Juvenile Justice back into the community' by Dr Danielle Tracey and Dr Jose Hanham, School of Education, University of Western Sydney was released in February 2014.

This report described the research exploring the effects of SHINE for Kids' 'Stand as One' program, whose overarching goal is to enhance the psychological, social, and physical capacities of young offenders so that they are less likely to reoffend and more likely to become productive members of society.

The report focuses on the key characteristics of 'Stand as One', the research questions that guided the study and the components of the research design. Importantly, the researchers captured the perspectives of both mentees and mentors over an extended timespan of approximately 12 months.

The quantitative data from the study found:

- 3 months after release, the reoffending rates were similar amongst the young men who participated in 'Stand As One' and those who did not. Further post-release data is pending.
- From the time the mentees were in secure care to 9-12 months following their release, there were increases psychological measure such as: self-efficacy, optimism, self-concept and resilience.
- The fluctuations in some psychological measures decreased 3 months after the mentees had re-entered the community.

Qualitative data indicated that 'Stand As One' offered a range of means instrumental in helping participants transition into the community. This included:

- providing mentees with caring interpersonal relationships;
- facilitating the acquisition of positive mind-frames and developing new perspectives for interpreting the world;
- building confidence and social skills; and
- adopting fitness routines.

These suggest that the program's goal – to enhance the psychological, social, and physical capacities of system involved youth – is being achieved.

The report concluded with recommendations for the future direction of the program. Some were based on aspects of the mentoring that were identified by mentees and mentors as important, including:

- targeted support to help mentees obtain post-release employment and/or education and training;
- social-skill development;
- facilitating reconnections with family; and
- training and support to manage difficult psychosocial adjustment upon release.

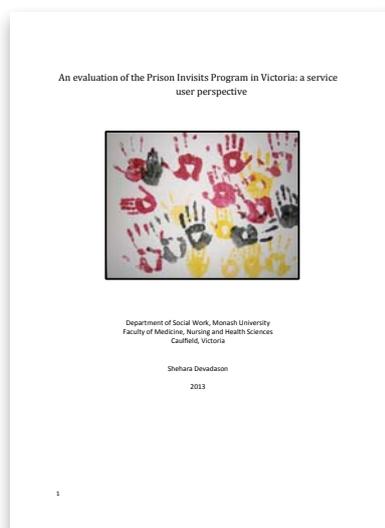
Overall, the most significant value of 'Stand As One', as identified by the young men on the program, was that the mentors provided them with a safe, secure, and nurturing relationship that they may not otherwise have had without the program.

Prison Invisits Program found to benefit family relationships

In 2013 a thesis 'An evaluation of the Prison Invisits Program in Victoria: a service user perspective' was presented by Shehara Devadason, a researcher at the Faculty of Medicine, Nursing and Health Sciences, Department of Social Work, Monash University.

The study sought to evaluate the experiences of and outcomes for children participating in the Prison Invisits Program (PIP) at the Dame Phyllis Frost Centre and Barwon Prison in Victoria.

The study used primary data from three children and three carers and secondary data from 431



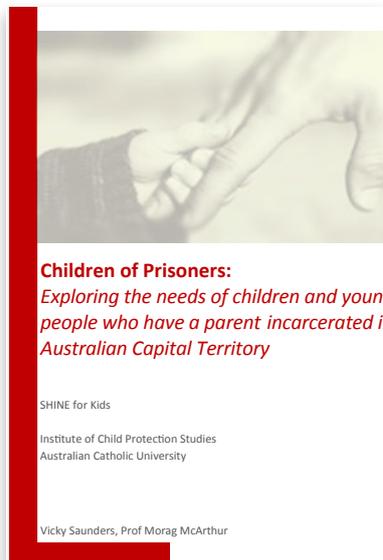
service users at the PIPs. Thematic analysis indicated the PIP provides positive outcomes for children and incarcerated family members, promoting family connections in the prison through child-friendly activities, highlighting the use of art activities as the main therapeutic mechanism. Participants reported the activities help create a child-focused environment in the prison for children to communicate and bond with their incarcerated family member.

The implications of these findings were explored in the study along with directions for further research.

A focus on the needs of children of prisoners in the ACT

Criminological policy and research has turned its focus onto the impact of family connectedness on the well-being, re-offending and rehabilitation of prisoners. There is also a growing interest in the reciprocal impacts of imprisonment on families, and particularly on children. We now recognise that prisoners need to be seen in the context of their family and parenting identities if a range of preventative, restorative and rehabilitative imperatives are to be fully realised for them and for their children.

To fill an important gap in knowledge about how prisoners are constructed as parents, and the impacts of incarceration upon prisoners' families in contemporary Australian society, a research study was commissioned by SHINE for Kids and funded by the ACT Health Directorate. The Institute of Child Protection Studies at the Australian Catholic University conducted a needs analysis drawing



directly on the voiced experiences of children who have or have had an incarcerated parent in the ACT.

The result was a paper titled 'Children of Prisoners: Exploring the needs of children and young people who have a parent incarcerated in the Australian Capital Territory'. The paper was released at the official launch of SHINE's presence in the ACT on 31 October 2013, officiated by Alasdair Roy, ACT Children and Young People Commissioner.

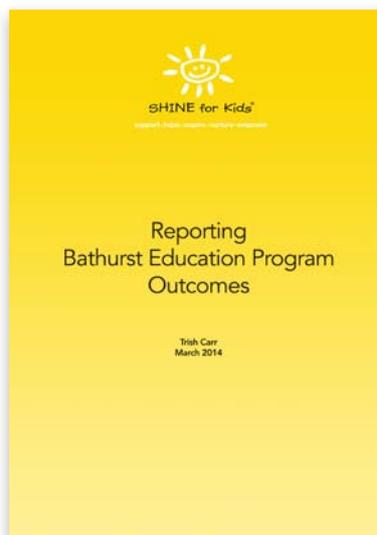
The findings of the report's authors, Vicky Saunders and Professor Morag McArthur, and researchers Vicky Saunders, Hannah Henry, Melanie Greenhalgh and Erin

Barry, have directed new initiatives in the ACT such as the Children's Supported Transport Service and the implementation of additional activities for young people visiting the Alexander Maconochie Centre.

Bathurst Education Program gets a gold star

The main focus of the program's delivery is on developing the child's literacy and numeracy skills while allowing them to increase their self esteem and confidence with learning, stimulating their engagement with education and learning.

In March 2014 Trish Carr presented a report on the progress of 16 children enrolled in the program. From February 2012 to December 2013, information from three school reporting periods was collected over this 18 month period. The results for each child were collected to gauge the different factors which we are interested in improving for the child, and these factors were linked to the program's outcomes. Therefore, the child's attendance rates at school, their literacy levels for achievement and effort, their numeracy levels for



achievement and effort, and their homework submission rates have been recorded to gauge change in the children's results over their time enrolled on the Education Program.

The children showed marked increases in literacy level achievement, literacy level effort, and marked increases in numeracy level in both achievement and effort. Homework submission and attendance rates also improved.

A very positive aspect of this program is the interactions which SHINE for Kids has had between the schools, the children and their families. This community-based partnership enables the child to receive the best possible support not just for their education but for their life beyond.



Treasurer's report

In 2014, SHINE for Kids continued to deliver a range of services and programs supporting children who have a parent in the criminal justice system.

I am pleased to report the following financial highlights for the year ended 30 June 2014:

- total revenue increased from by 3% to \$2.56 million (2013: \$2.48 million);
- a modest surplus of \$48,494 (2013: \$97,913) was achieved; and
- net assets increased marginally to \$0.39 million (2013: \$0.35 million).

Strong financial governance underpins the financial performance of SHINE for Kids. We monitor financial performance through evaluating the relative cost of delivering services and programs, actual performance versus budgeted performance at both the program and organisational level and the cost-effectiveness of fundraising activities. We also evaluate program delivery outcomes through client feedback surveys and evaluation studies.

The ability of SHINE for Kids to deliver services and programs is dependent upon the continued support of our funders. In 2014, we received funding from government, individual donors, charitable trusts and foundations and private philanthropists. In 2014, 56% of total revenue came from Government (2013: 63%).

As all program funding provided to SHINE for Kids is utilised in the delivery of services and programs, the modest financial surplus achieved in 2014 (\$48,494) is a reflection of the ability of our team to deliver programs efficiently and on budget, and fundraising by our staff and volunteers. The 2014 surplus will be

added to our reserves, enhancing our financial stability and providing an important "safety net" to draw on in the future.

SHINE for Kids could not deliver the services we do each year without the assistance of our 310 volunteers who donate their time and skill. For an organisation of this size, our number of volunteers is truly amazing. Through enhancing our skill base, our volunteers enable us to be more cost-effective in delivering our services and programs. This ultimately results in a greater capacity to reach more children than our funding alone would otherwise allow and provides our funders added value when they choose to support SHINE for Kids.

We are also grateful for the pro bono and discounted professional services provided by a number of firms in 2014. Their commitment is inspiring and I commend their willingness to support an organisation like SHINE for Kids. With their assistance, these organisations stay connected to the community in which they work and utilise their valuable skills, not just for profit, but for the benefit of our community.

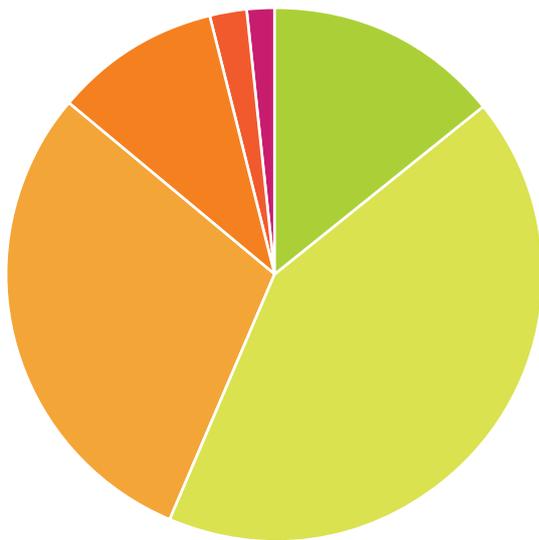
In 2014, KPMG became the new auditor of SHINE for Kids. This top-tier auditing firm has committed to providing audit services on a discounted basis and for this generous gesture we are grateful. Welcome KPMG!

The financial report has been summarised in this annual report. A copy of the complete statutory accounts is available at www.shineforkids.org.au.

I wish to sincerely thank our funders, the SHINE for Kids team, our volunteers and the professional firms who have provided pro bono or discounted services. Only with your support can SHINE for Kids sustainably deliver our services and programs.

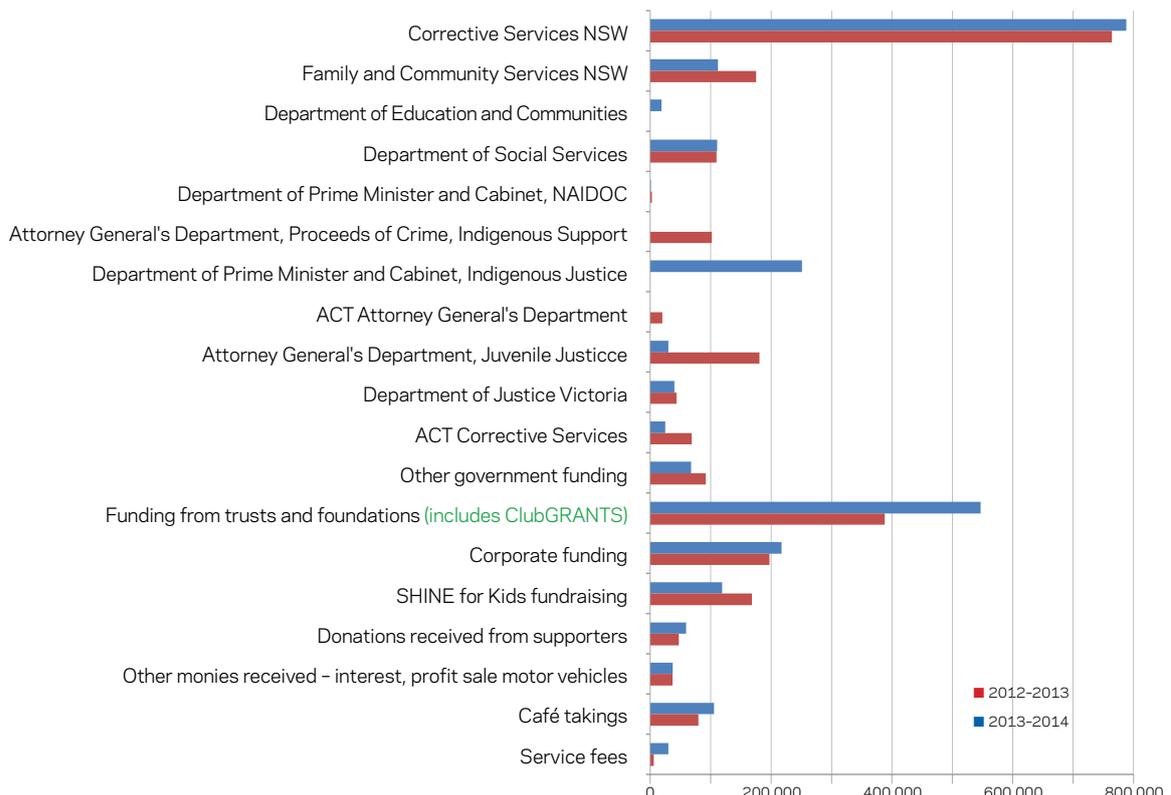
- Stephanie Lai
Treasurer, SHINE for Kids
November 2014

11.1 Consolidated Income 2013-2014



Federal Government	\$363,175	14%
State Governments	\$1,081,530	42%
Philanthropic trusts and corporations	\$764,335	30%
Fundraising initiatives	\$254,692	10%
Donations received from supporters	\$59,222	2%
Other monies received - interest, reimbursements	\$37,276	2%

Income comparison 2012-2013 and 2013-2014 financial years



Abridged Financial Statements

SHINE FOR KIDS CO-OPERATIVE LIMITED ABN 60 662 072 775

Statement of Comprehensive Income for the Year Ended 30 June 2014

	2014 \$	2013 \$
Revenue	2,560,230	2,482,688
Auditors' remuneration	(19,995)	(20,100)
Cafe cost of sales	(74,820)	(54,522)
Depreciation and amortisation expenses	(35,862)	(36,924)
Employee benefits expenses	(1,724,013)	(1,630,598)
Rental expenses	(17,815)	(17,131)
Repairs and maintenance	(210)	(3,352)
Staff training expenses	(12,631)	(1,592)
Fundraising expenses	(64,693)	(67,491)
Other expenses	(561,697)	(553,265)
Surplus before income tax	48,494	97,713
Income tax expense	-	-
Surplus for the year	48,494	97,713
Other comprehensive income		
<i>Items that are or may be reclassified to profit or loss</i>		
Net change in fair value of available for sale financial assets	78	380
Other comprehensive income for the year	78	380
Total comprehensive income for the year	48,572	98,093
Total comprehensive income attributable to members of the entity	48,572	98,093

and Audit Report



SHINE FOR KIDS CO-OPERATIVE LIMITED ABN 60 662 072 775

Balance Sheet as at 30 June 2014

	2014 \$	2013 \$
Current Assets		
Cash and cash equivalents	631,404	461,458
Trade and other receivables	41,688	80,270
Inventories	5,235	4,814
Financial assets	1,133	1,055
Total current assets	679,460	547,597
Non-current Assets		
Motor vehicles, equipment and fixtures	124,724	124,235
Total non-current assets	124,724	125,290
TOTAL ASSETS	804,184	671,832
Current Liabilities		
Trade and other payables	233,052	154,120
Employee provisions	139,873	118,792
Total current liabilities	372,925	272,912
Non-current Liabilities		
Trade and other payables	26,363	39,512
Employee provisions	6,473	9,557
Total non-current liabilities	32,836	49,069
TOTAL LIABILITES	405,761	321,981
NET ASSETS	398,423	349,851
EQUITY		
Reserves	788	710
Retained earnings	397,635	349,141
TOTAL EQUITY	398,423	349,851

SHINE FOR KIDS CO-OPERATIVE LIMITED ABN 60 662 072 775

Statement of Changes in Equity for the Year Ended 30 June 2014

	Retained earnings	Fair value Reserve	Total
	\$	\$	\$
Balance at 1 July 2012	251,428	330	251,758
Total comprehensive income:			
Surplus for the year attributable to members	97,713	-	97,713
Other comprehensive income	-	380	380
Total comprehensive income	97,713	380	98,093
Balance at 30 June 2013	349,141	710	349,851
Balance at 1 July 2013	349,141	710	349,851
Total comprehensive income:			
Surplus for the year attributable to members	48,494	-	48,494
Other comprehensive income	-	78	78
Total comprehensive income	48,494	78	48,572
Balance at 30 June 2014	397,635	788	398,423

SHINE FOR KIDS CO-OPERATIVE LIMITED ABN 60 662 072 775

Statement of Cash Flows for the Year Ended 30 June 2014

	2014 \$	2013 \$
Cash flows from operating activities		
Receipts		
Donations	125,446	47,177
Grants - government and private	2,475,530	2,144,311
Interest received	17,560	12,929
Other	246,766	266,862
Total	2,865,302	2,471,279
Less payments		
Cash paid to employees	(1,706,016)	(1,535,892)
Cash paid to suppliers	(952,989)	(852,836)
Total	(2,659,005)	(2,388,728)
Net cash provided by operating activities	206,297	82,551
Cash flows from investing activities		
Proceeds from sale of property, plant and equipment	-	36,000
Payments for property, plant and equipment	(36,351)	(78,158)
Net cash used in investing activities	(36,351)	(42,158)
Total cash provided operating and investing activities	169,946	40,393
Cash flows from financing activities		
Net increase in cash	169,946	40,393
Cash and equivalents at 1 July 2013	461,458	421,065
Cash and equivalents at 30 June 2014	631,404	461,458



Independent auditors' report to the members of Shine for Kids Co-operative Limited

Report on the financial report

We have audited the accompanying financial report of Shine For Kids Co-operative Limited (the Co-operative), which comprises the statement of financial position as at 30 June 2104, and statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year ended on t hat date, notes 1 to 17 comprising a summary of significant accounting policies and other explanatory information and the directors' declaration of the Co-operative.

This audit report has also been prepared for members of the Co-operative pursuant to Australian *Charities and Not-for-profits Commission Act 2012* and the *Australian Charities and Not-for-profits Commission Regulation 2013* (ACNC) and Section 24(2) of the *Charitable Fundraising (NSW) Act 1991* and Regulations (collectively the Acts and Regulations).

Directors' responsibility for the financial report

The Directors of the Co-operative are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Reduced Disclosure Requirements, the ACNC, the Acts and Regulations. The Directors' responsibility also includes such internal control as the Directors determine necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement whether due to fraud or error.

Auditors' responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with the Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditors' judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the Co-operatives's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Co-opertive's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.



Independent auditors' report to the members of Shine for Kids Co-operative Limited (continued)

We performed the procedures to assess whether in all material respects the financial report gives a true and fair view, in accordance with the Australian Accounting Standards – Reduced Disclosure Requirements, and the ACNC, a true and fair view which is consistent with our understanding of the Co-operative's financial position and of its performance.

In addition, our audit report has also been prepared for the members of the Co-operative to meet the requirements of the Acts and Regulations. Accordingly, we have performed additional work beyond that which is performed in our capacity as auditors pursuant to the ACNC. These additional procedures included obtaining an understanding of the internal control structure for fundraising appeal activities and examination, on a test basis, of evidence supporting compliance with the accounting and associated record keeping requirements for fundraising appeal activities pursuant to the Acts and Regulations.

It should be noted that the accounting records and data relied upon for reporting on fundraising appeal activities are not continuously audited and do not necessarily reflect after the event accounting adjustments and the normal year end financial adjustments for such matters as accruals, prepayments, provisioning and valuations necessary for year end financial report preparation.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Auditor's opinion

In our opinion, the financial report of Shine for Kids Co-operative Limited is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* including:

- (a) giving a true and fair view of the Co-operative's financial position as at 30 June 2014 and of its performance for the year ended on that date; and
- (b) complying with the Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Regulation 2013*.



Independent auditor's report to the members of Shine for Kids Co-operative Limited (continued)

NSW – Reporting under Charitable Fundraising (NSW) Act 1991

Audit opinion pursuant to the Charitable Fundraising Act (NSW) 1991

In our opinion:

- (a) the financial report gives a true and fair view of Shine for Kids Co-operative Limited's financial result of fundraising appeal activities for the financial year ended 30 June 2014;
- (b) the financial report has been properly drawn up, and the associated records have been properly kept for the period from 1 July 2013 to 30 June 2014, in accordance with the *Charitable Fundraising (NSW) Act 1991* and Regulations;
- (c) money received as a result of fundraising appeal activities conducted during the period from 1 July 2013 to 30 June 2104 has been properly accounted for and applied in accordance with the *Charitable Fundraising Act (NSW) 1991* and the Regulations; and
- (d) there are reasonable grounds to that the Co-operative will be able to pay its debts as and as and when they fall due.

KPMG

KPMG

Cameron Roan
Partner

Sydney

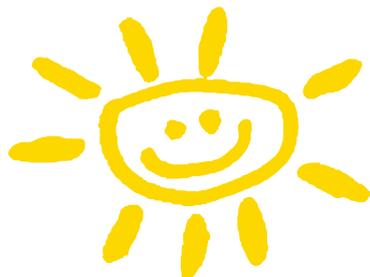
21 October 2014



Silverwater Child and Family Centre



Silverwater Child and Family Centre



SHINE for Kids®

support-hope-inspire-nurture-empower

	phone	fax
NEW SOUTH WALES		
Head office, Silverwater	02 9714 3000	02 9714 3030
Child and Family Centre Silverwater		02 9714 3033
Child and Family Centre Parklea	02 9933 7900	02 9933 7977
Child and Family Centre Windsor	02 4573 3900	02 4573 3933
Child and Family Centre Bathurst	02 6328 9900	02 6328 9933
Child and Family Centre Cessnock	02 4993 6800	02 4993 6888
Child and Family Centre Wellington	02 6845 5000	02 6845 5055
Child and Family Centre Junee	02 6934 6000	02 6934 6006
Child and Family Centre Kempsey, Aldavilla	02 6561 3800	02 6561 3833
Frank Baxter Juvenile Justice Centre, Kariong - Worker located	02 4340 3836	02 4340 3862
Child and Family Centre Nowra	Operational by end of 2014	
Child and Family Centre Goulburn	Operational by end of 2014	
VICTORIA		
Victoria office, Footscray	03 9688 2900	03 9688 2977
Barwon Prison, Lara - Prison Invisits		
Dame Phyllis Frost Centre, Ravenhall - Prison Invisits		
Metropolitan Remand Centre, Ravenhall - Prison Invisits		
AUSTRALIAN CAPITAL TERRITORY		
Alexander Maconochie Centre, Canberra - Worker located	02 6207 2572	-

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